

2020

NEBRASKA HOSPITALS COMMUNITY

Benefits Report



NHA Nebraska
Hospital
Association

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President

Executive Summary

Nebraska's hospitals are the cornerstone of health and wellness for individuals in the communities they serve. Hospitals also drive economic growth within these communities. The information presented in this publication highlights the impact that Nebraska's hospitals have on their communities. By investing in local communities, Nebraska's hospitals make the state a better place to live, work, learn and grow.

Community benefits extend beyond the scope of traditional care and are provided by hospitals in lieu of tax payments. Often, the extent of community benefit services — and associated costs — is neither publicly recognized nor understood.

It is no longer just about patients coming through the doors of the hospital. While Nebraska hospitals have consistently been leaders and partners to help build strong, healthy communities; now, hospitals are being called upon to increase their accountability and contributions to their communities.

Hospitals care for the sick and injured, regardless of their ability to pay or the net cost to the hospital. Beyond charity care, bad debt and unpaid costs of public programs (Medicare and Medicaid), Nebraska hospitals also support professional medical education, subsidize health services, medical research and more inside their walls. Beyond the brick and mortar, hospitals also provide community health improvement services, community building activities, cash and in-kind donations to local organizations.

These non-traditional community benefits — both on the hospital campus and beyond — improve individual and community health, increase access to care and enhance the quality of life in the community.

Nebraska hospitals also stimulate the state's economy by providing essential jobs throughout the state, contributing millions of dollars into the state's economy. They employ more than 49,000 Nebraskans, resulting in more than 50,000 additional jobs in the state created due to hospitals buying goods and services from other local businesses.

Nebraska's hospitals are available 24/7 to meet the needs of individuals in our communities whether it be illness, injury, treatment, rehabilitation, education, wellness care, prenatal care or palliative care. Hospitals contribute significantly to the goal of improving the overall health of Nebraskans while aiding the less fortunate. This is done from a sense of mission and purpose.

The hospital and health care industry continues to face challenges and obstacles. Nebraska's hospitals and health systems have also faced challenges and have celebrated successes. Nebraska's hospitals consistently provide nationally recognized, award-winning excellence in quality, patient care, patient satisfaction and state-of-the-art technology.

Hospitals are well versed in adapting and doing more with less, all the while focusing on providing better quality and better patient outcomes and experiences in the pursuit of more efficient, cost-effective care — and doing it with kindness and compassion.

Nebraska's hospitals and health systems remain committed to providing access to high-quality, affordable health care while innovatively transforming Nebraska into a center of excellence. The NHA remains committed to empowering you and other health care leaders with the knowledge, information and support that enables you to act boldly and decisively to benefit your patients, employees, communities and future generations.

It is our honor to serve on your behalf.

Laura J. Redoutey, FACHE
NHA President

Hospitals are Economic Engines

Hospitals are economic engines, providing stability and growth in the state. In addition to their direct economic impact on our state's economy, the business and household needs of hospitals and their employees create a "multiplier" effect that supports thousands of additional jobs and billions in additional economic activity.

Nebraska hospitals inject billions into state and local economies. According to the 2019 AHA survey, Nebraska hospitals were directly responsible for nearly \$7.4 billion in hospital expenditures and over \$3.5 billion in salaries and benefits.

In addition to providing competitive salaries and benefits, hospitals contribute to the tax base of communities through payroll and other taxes. The direct impact of hospitals as employers and purchasers is only part of the story. A strong health care network, in which hospitals play a key role, adds to the attractiveness of a community as a place to locate a business, settle or retire. Hospitals are needed to expand and attract business, keep young people and families in Nebraska and to ensure the future economic vitality of our state's communities.

Nebraska's hospitals are diverse, ranging from small, rural hospitals to large, teaching hospitals in urban areas. Every hospital in Nebraska is important to the economic vitality of the communities they serve.

Nearly all of Nebraska's hospitals are nonprofit. In exchange for the benefits of nonprofit status, hospitals are required to fulfill a unique role in their communities, which consists of three parts:

- *Reinvesting the assets of the organization in a way that expands and improves access to health care for the community.*
- *Investing resources to educate and train health care professionals.*
- *Providing care to all regardless of their ability to pay.*

Nebraska's hospitals serve as the safety net of the state's health care system, providing services regardless of an individual's ability or willingness to pay. In 2019, Nebraska's hospitals incurred nearly \$758 million in uncompensated care through unpaid costs of charity care, Medicare and Medicaid and other public programs.

Coupled with their contributions to educating Nebraska's future health care workforce, research and community building and health education activities, Nebraska's hospitals shouldered more than \$1.4 billion of the state's efforts to improve the health of all Nebraskans.

Government-sponsored health care

Hospitals receive reimbursement from the government that are less than the costs incurred by the hospital for providing medical care to Medicaid and Medicare patients. The shortfall is considered a community benefit because hospitals reduce the government's financial burden by covering the shortfall.

On average, Nebraska hospitals experience negative margins of 12.5% for Medicare and 17% for Medicaid with Disproportionate Share Hospital (DSH) payment, or 27% without DSH payment. DSH payment is an additional payment received by hospitals that have a disproportionately large number of low-income patients.

In many instances, Medicare and Medicaid payments are based on outdated information that does not accurately reflect the changing nature of health services, such as new equipment, new technologies and the rising cost of supplies. Despite the fact that Medicare and Medicaid do not pay hospitals enough to cover the cost incurred by the hospitals caring for patients, hospitals welcome Medicare and Medicaid patients and provide the same quality care for all patients.

In 2019, Nebraska hospitals lost nearly \$630 million because of the shortfall in Medicare, Medicaid and other public programs payments.

A strong health care sector improves quality of life and helps Nebraska attract and retain businesses and jobs. Major employers from other economic sectors will not locate nor stay in communities that lack strong health care services.

About this Report

This report represents 73 voluntary responses from the Nebraska Hospital Association's 93 member hospitals, which represents 78.5 percent of the NHA's membership. The report represents only the results from participating Nebraska facilities — no extrapolation was made for hospitals that did not participate. The information presented within this report provides just a sampling of the broad, substantial and enduring commitment hospitals make to their communities.

To ensure report reliability and validity, standardized reporting guidelines were utilized by each member hospital. These guidelines were adapted, with permission, from the "Catholic Health Association's Community Benefit Reporting: Guidelines and Standard Definitions for the Community Benefit Inventory for Social Accountability," and included instructions aligning with IRS Form 990 and the accompanying Schedule H.

The data represents the aggregate results of the community benefits inventory for each reporting hospital's fiscal year 2019 activities. Nebraska's hospitals are committed to providing access and quality care to everyone. That is why over \$1.2 billion was invested in 2019 to provide services for public programs, including Medicare and Medicaid, charity care, subsidized health services, health professionals education and research.

The NHA survey was designed to report community benefits in nine categories; benefits for low-income/public programs, community benefits services, health professions education, subsidized health services, research, cash and in-kind donations, community building activities, community benefit operations and other.

Economy

Nebraska hospitals also led efforts to promote healthy habits such as hand washing and safe teen driving and educated Nebraskans to prevent health hazards such as poisoning and drug and alcohol use. Nebraska's hospitals reach out to all citizens of the community, actively engaging them to be cognizant of the health-related choices they make and how to prevent injury and illness in an effort to promote a happy, healthy, active lifestyle.

Nebraska's hospitals are a cornerstone of our state's economy and the communities they serve. A large portion of Nebraska's economic activity would not exist without hospitals. It is vitally important to have a financially sound health care system that efficiently provides accessible, comprehensive, high-

quality health care services and promotes health and wellness for all Nebraskans.

The role Nebraska hospitals play in their communities and the state extend beyond the care provided inside the hospital. Communities also rely on hospitals to provide health and safety education, improve the health status of the communities they serve and make available free or low-cost services that will help residents address the root causes of health problems.

Hospitals also act as an economic engine in their communities by providing jobs for local residents, purchasing goods and services from area businesses and acting as a collaborative partner in economic development.

Community-building activities

Community benefit activities are designed to address the root causes of health problems such as social, economic and environmental problems that contribute to poor health. The types of programs included in this category support workforce development, training programs and occupational therapy services to provide employment and leadership skills training, job shadowing for students interested in health careers, and economic development support to help revitalize low-income areas and businesses.

Nearly \$4.7 million in community-building activities was provided by Nebraska's hospitals in 2019.

Community health improvement services

Hospitals provide services and activities designed to improve the community's health. These services and activities extend above and beyond routine patient care, including participating in health fairs, free and reduced-cost health screenings, support groups for patients and families and education on various health topics to the community at large. This category also includes outreach efforts to improve access to care for vulnerable populations.

Nebraska hospitals contributed nearly \$24.4 million toward community health improvement services in 2019.

Community Benefits Defined

Subsidized health services

Subsidized health services are necessary health services provided for the community, despite a financial loss to the hospitals. Many hospitals operate a 24-hour emergency room, 365 days per year, which is open to all individuals regardless of ability to pay. Other examples of subsidized services that qualify as community benefits include burn units, specialty services for women and children, trauma care, behavioral health services, palliative care, community clinics and neonatal intensive care units.

In 2019, Nebraska hospitals experienced a financial loss of nearly \$124 million to provide necessary health services to their communities.

Research

Medical research is the cornerstone of advancements in the technology and practice of medicine. Nebraska hospitals are actively engaged in research studies and clinical trials in an effort to advance medical treatments and improve outcomes for patients locally and around the world.

In 2019, Nebraska hospitals committed nearly \$9 million to help contribute to research that will ultimately improve quality of care.

Health professions education

Through medical instruction, internships, residencies, fellowships and allied health education programs, our state's hospitals are striving to ensure that high-quality care is accessible throughout Nebraska. Nebraska hospitals invested nearly \$115 million to educate current and future health care providers and help close the provider gap in rural areas of the state.

In 2019, Nebraska hospitals invested in the education of current and future health care providers to the tune of nearly \$115 million.

Bad debt

Businesses generally consider bad debt as a cost of doing business. However, hospitals face a challenge at the time of admission to identify those who need care, but (for whatever reason) cannot or will not pay for it. In 2019, bad debt incurred by hospitals was nearly \$196 million. Hospitals serve as the safety net of the health care system and must provide many services regardless of an individual's ability or willingness to pay. In contrast, other industries can refuse to provide a service or product.

Charity care

Charity care is free or discounted health and health-related services offered to individuals who cannot afford health care because they have inadequate resources and are either uninsured or under-insured. Charity care is reported in terms of costs not charges.

As the number of uninsured and under-insured grows, so does the need for charity care. Because of the high costs of health care and insurance, hospitals are bearing a significant portion of the financial burden imposed by this population — over \$128 million in 2019.

Recognizing this increasing need, Nebraska hospitals have established financial aid policies to assist patients who cannot afford hospital care.

In 2019, Nebraska hospitals provided care at a discount to those uninsured and under-insured amounting to over \$128 million.

With rising numbers of uninsured, increases in health insurance premiums and greater use of plans with high deductibles and co-payments, bad debt is the fastest-growing segment of uncompensated care for hospitals. Due to the uncertainty of many variables associated with the implementation of the Patient Protection and Affordable Care Act, the majority of Nebraska's hospitals have more than doubled their budgets for bad debt.

Nebraska hospitals accrued \$196 million in bad debt due to unfavorable situations.

Community Highlight



Charity Care Narrative

Fillmore County Hospital (FCH) provides care to patients who meet certain criteria under its Charity Care policy without charge. The hospital does not pursue collection of amounts determined to qualify as charity care and they are not reported as revenue. Charges excluded from revenue under the hospital's Charity Care policy were \$24,094.32 in FY 2019. Charity care and other hospital-initiated community programs have benefited our community because it allows us to give back to patients that can still stay "home" for their healthcare needs, without having the burden of cost. Other community programs we offer enable patients to gather more knowledge about specific diseases that may affect them or someone they love.

Hope Cancer Rehab Program

In November 2018, the Fillmore County Hospital team launched a new service to assist local cancer patients with physical strength, psychological health and nutritional support in addition to financial assistance with various expenses such as gas, food, medical supplies and more. The Hope Cancer Rehab program was developed due to a growing population of cancer patients in Fillmore County and is 100% funded by donations made by employees and community members to the Fillmore County Hospital Foundation. However, the time spent developing and managing the program, as well as marketing expenses, have been entirely donated by Fillmore County Hospital. Staff members process applications from cancer patients, manage the cash flow, advertise program information and teach a rehabilitation course called "A Time to Heal" which is designed to help patients regain their physical, emotional and spiritual health after cancer treatment.

Good Beginnings

The Good Beginnings program is an educational outreach program to our community and surrounding areas. Services are offered for prenatal education, newborn education, car seat safety checks and assistance seeking family resources and agencies to ensure adequate housing, food, clothing and more.

Car Seat Safety Education

FCH employs car seat certification technicians to provide car seat safety checks to all newborns being discharged. The technicians will also offer to check any other car seats in the parents' vehicle. During these safety checks, the technicians ensure proper car seat installation and educate parents on installation, harness operation, weight limits and when to upgrade car seat sizes. Parents are encouraged to come back to the hospital at any time if they feel a car seat check is needed again for any of their children.

Prenatal & Breastfeeding Education

Prenatal and breastfeeding education classes are offered eight times per year by a Registered Nurse and Certified Breastfeeding Counselor. The goal of these courses is to help prepare expectant parents for prenatal care, labor and delivery, breastfeeding and basic care of their baby after birth.

Support Groups

FCH offers multiple support groups to community members throughout the year including diabetic support group, women's issues group, caregiver support group, pain management support group and "Breath of Fresh Air". These groups offer a safe environment to discuss common topics and experiences related to diabetes, women's health, pain management and mental health. Education can be offered by FCH staff members when it is needed and help improve the lives of our community members experiencing various health circumstances.

Fillmore Central Public School Education

FCH provides various educational services to the Fillmore Central Public Schools throughout each year. A human resources representative assists with mock interviews for high school students to prepare them for real-world job interviews, our wellness coordinator and an LPN do general health screenings, nursing staff administer flu shots at the elementary and high school and the Director of Nursing and the Medical Staff Director teach puberty education specific to each gender.

Family Fun Night & Resource Fair

Educational Service Unit 6 (ESU6) hosted a Family Fun Night & Resource Fair on August 2, 2018 for families with children with disabilities at the Geneva Aquatic Center and Geneva Log Cabin. Support services and agencies were invited to provide connections with the families. As a facility that promotes the health and wellness of members of our community, our Puzzle Pieces Pediatric Therapy team attended the event, offering developmental games for the kids and therapeutic education for parents. The Puzzle Pieces team consists of a physical therapist, an occupational therapist, a speech-language pathologist and a mental health therapist to encompass whole person wellness.

Mental Health Education

The FCH Behavioral Health team helps with various events throughout the year. Therapists and staff assisted with a dance put on by the Fillmore County Senior Center, promoting the link between physical activity and mental wellness. Therapists also did in-service training for VA nursing homes and hospitals in regard to educating mental health strategies, coping skills and other tools used to meet their patients' needs. A training was provided to Fillmore Central Middle School faculty to help manage student behaviors and learn de-escalation skills.



“FCH Wellness Coordinator, Jenni Hoarty, educates local students on healthy snacking and portion sizes.”



“FCH Mental Health Therapist, Jeri George, speaks to local students about mental health and wellbeing.”

Community Highlight



**Franciscan
Healthcare**

FCS Relay For Life

Franciscan Care Services (FCS) was a Silver Sponsor for the Cuming County Relay For Life event on April 5, 2019. FCS also has a Relay Team with 13 members that have several fundraising events throughout the year to raise money for the American Cancer Society. Events include a Salad Luncheon, Tailgate, Soup Luncheon, Rada Cutlery Sales, Polar Picnic, Pancake Breakfast, Goodie Auction, Sloppy Joe Luncheon, Spring Picnic as well as multiple denim days, t-shirt sales and daffodil plant sales. All activities are free will donation and open to the public to raise funds and awareness for the American Cancer Society. In 2019, the FCS Relay For Life team raised \$11,625.

FCS Wellness Committee

The FCS Wellness Committee was involved in the Community Health Fair in March, Community Bike Rodeo in May and Fun Run in July. They also collected food pantry items in November and donations for The Bridge in April. Hannah Guenther from the UNL Extension office is involved in many of our events and meetings.

Donations to The Bridge

The Bridge is an agency that provides services for those who experience domestic abuse and sexual assault. This agency serves people in Dodge, Burt, Cuming, Saunders and Washington Counties. Throughout the year Franciscan Care Services (FCS) collects items such as personal hygiene items, diapers, burp clothes and feminine products and donates them to The Bridge to be used by those victims and their children that are in immediate need. Thousands of items are donated each year from FCS.



Helping Others

The Rehabilitation Department took nominations from the rehab staff for patients that were having hard times or had no family around to help complete some tasks they needed done. There was one family chosen from Wisner that needed a tree cut down and their yard cleaned up. On Saturday, March 16, a group from the department went there and cleaned everything up for the family. The family was so appreciative that we were able to help provide this service to them.



Highway Cleanup

On May 15, 2019, the Rehabilitation Department took part in the county highway cleanup day. It was a beautiful sunny day as they used their lunch hour to clean up the highway that Franciscan Care Services is in charge of cleaning up every year. It was a great team building experience for the department.

Local Food Pantries

In 2019, Franciscan Care Services (FCS) served 496 individuals and families by distributing donated items and food through the local food pantry. The FCS Wellness Committee asked employees to donate needed items to the local food pantry in West Point over several weeks and received numerous items. FCS staff also donated hundreds of dollars to support the local food pantry throughout the year from various fundraisers.

Backpack Giveaway

One of Franciscan Care Services sponsored mission projects for 2019 involved employees helping employees by providing free backpack(s) to any family that was experiencing a hardship before the new school year in August. We had 21 backpack adoptions and serviced 11 families. Seventeen departments or individuals adopted a backpack to fill with school supplies. The list was provided by the family for the children.



Health Fair 2019

The 6th Annual Health Fair was held on April 6, 2019 and served 257 participants from the surrounding communities. Greatly reduced cost lab tests were available along with numerous health information booths, blood pressure screenings and weight loss information. The event was held in conjunction with Elkhorn Logan Valley Public Health Department and the Cuming County Extension Office. A healthy food demo was presented by Hannah Guenther. Healthy snacks and promotional items were handed out.

FCS Bike Rodeo

The Safety Committee at Franciscan Care Services hosted a Bike Rodeo for the kids in West Point and the surrounding communities. Over 50 children and their parents were in attendance. All kids that attended received a helmet at no charge. There were also drawings for four bikes and multiple other prizes throughout the afternoon. Other events that were offered were face painting, an obstacle course and a bike safety talk given by the State Patrol. This is an Annual Event for Franciscan Care Services.



Community Highlight

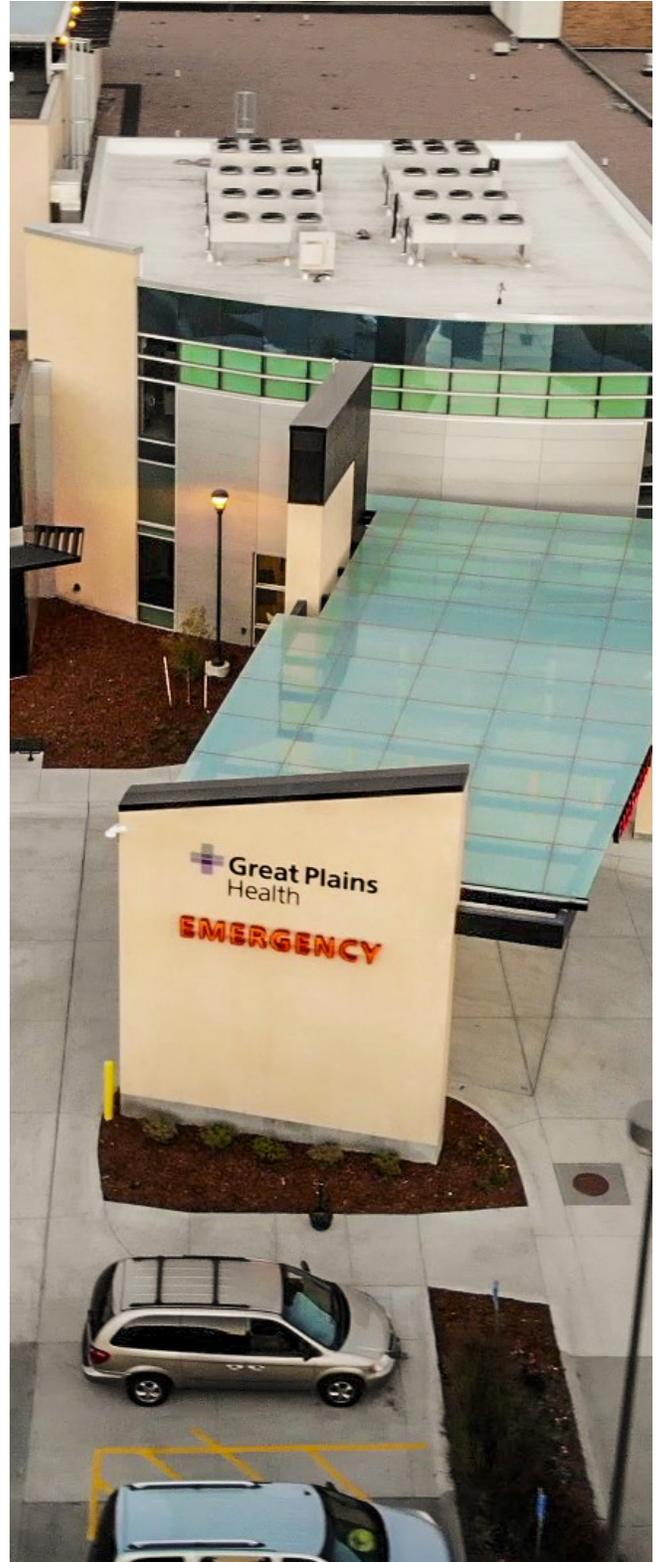


Located in south central Nebraska, Great Plains Health in North Platte is a non-profit, fully accredited, 116-bed regional referral center serving west Nebraska, northern Kansas and northern Colorado. In 2020, Great Plains Health was named a Top Rural Hospital by the Leapfrog Group for the second year in a row. Great Plains Health is the first and only hospital in Nebraska to receive such a designation. The Great Plains Health primary and secondary service area spans a region approximately the size of Pennsylvania, covering 38 counties, approximately 67,832 square miles and 136,000 lives. With nearly 100 physicians representing over 30 medical specialties, the Great Plains Health system offers advanced medical services including heart and vascular, cancer, orthopedic services, neurosurgery, women's services and a level III trauma center. The system employs approximately 1,100 employees and had nearly 200 volunteers in 2019. The range of patient populations served includes neonate, pediatric, adult, obstetric and geriatric.

As we grow our provider base, we continue to add more specialty clinics and procedures which has ultimately allowed more patients to stay at home for quality health care services instead of traveling great distances. This past year, we added such services as neurosurgery, gastroenterology and plastic surgery in addition to surgical robotics.

Great Plains Health has approximately 180,000 patient encounters per month (which includes the over 550 babies we deliver each year) and houses western Nebraska's only

- Heart stenting program
- Wound healing center
- Level II neonatal intensive care unit



We serve the region through 19 Great Plains Physician Network outpatient departments, with providers who outreach into 26 critical access hospitals. Two hundred fifty academic institutions partner with Great Plains Health to provide rural internships for medical, nursing and allied health students in numerous specialties.

Great Plains Health has been recognized as an A rated hospital by the Leapfrog Hospital Safety Grade in 2019 and 2020. In addition, Great Plains Health is accredited by the Joint Commission in both the Hospital and Home Health/Hospice standards. Home Health received a 5-star rating in 2019. We are also accredited in cancer services by the American College of Surgeons Commission on Cancer and in bariatric surgery by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program as a comprehensive center. We are recognized with Blue Distinction for our Hip & Knee, bariatrics and patient centered medical home. One of our reoccurring accolades includes being recognized by the American Heart Association/American Stroke Association for the shortest time to provide TPa (life-saving and damage-reducing stroke medication) in the state of Nebraska. For this effort, we received the Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award for the fourth year in a row.

In 2019, Great Plains Health gifted \$150,105 to assist local non-profit, 501(c)-3 organizations working on projects designed to improve the health of the communities we serve. In 2019, we invested \$40,896,109 in uncompensated care and enhanced local business growth by purchasing approximately \$116 million for local services, construction and goods (and an additional \$13.7 million in other areas of Nebraska).

As part of our efforts to improve heart health in the region, we provide low cost heart screenings at Great Plains Health providing over \$1,500 in savings for our patients.

Great Plains Health offers free sports medicine services to help keep young athletes safe and to promote the proper treatment of sports-related injuries. Each year, our athletic trainers serve approximately 2,700 students in 19 schools throughout the region as well as to the rodeo team at our local community college. In addition to attending sporting events, our athletic trainers teach coaches and players proper prevention techniques developed to help avoid injury during conditioning and training through a coaches clinic as well as a combine hosted for over 100 area students.

At Great Plains Health, our goal is to lead the way to a healthier community. We do this in many ways, but specifically through an initiative that began in 2012 called GPFit! The GPFit! initiative offers many low-cost or no-cost options for people of all ages to engage in

healthier lifestyles, create awareness and action around disease prevention and accidents and to better manage chronic illness. The programs, screenings, education and events through GPFit! are all designed to inspire long-term solutions for improving health. The 2019 GPFit! initiative included a Couch to 5K run/walk training series free-of-charge and open to the community; stroke and skin cancer screenings; diabetes education events for adults and adolescents; Friends & Family CPR classes and smoking cessation classes, also offered at no-charge to the community.

In addition to the GPFit! Wellness initiative, which has been recognized in the American Hospital Association Community Connections publication as a best practice in healthcare innovations, Great Plains Health has a robust patient medication assistance program. Since 2006, the Great Plains Health medication assistance program has supported individuals who cannot afford their long-term medications by helping them take advantage of low- and no-cost prescription programs. For some people, signing up for prescription assistance programs can be confusing, so program staff assist them with paperwork and the enrollment process. Total savings to patients due to this program was \$1,385,395 in 2019.

Research

The 2020- 2022 Great Plains Health community health needs assessment and implementation plan was completed in August 2019 to begin implementation in 2020. The document can be found on the web at <http://www.gphealth.org/CommunityBenefit>. For the assessment in 2019, we incorporated a large group of community stakeholders to assist in the implementation planning piece and feel that to truly move the needle, we need all hands on deck. The selected priority areas include:

- Increased access to mental and behavioral health care.
- Increased prevention education to reduce the prevalence of chronic diseases, preventable conditions, readmissions and high mortality rates.
- Improved access to safe and affordable housing.
- Improved access to medical and dental care.
- Recruit and retain quality professionals.

Community Highlight



Children's Hospital & Medical Center is committed to caring for, supporting and protecting children – some of the most important and vibrant, yet vulnerable, members of our society. Children are 20 percent of our population, but 100 percent of our future.

Everyone who works at Children's knows the privilege of serving as an advocate for children and the awesome weight of that responsibility to our patients, their families and the communities we serve. Our responsibility includes sharing information to illustrate how Children's provides health care, education and outreach services, helping to fulfill our mission, "To improve the life of every child."

In 2019, Children's provided more than \$120 million in benefits to the broader community. This includes uncompensated care through financial assistance and unreimbursed Medicaid – fulfilling our commitment to ensure that no child with a medical need is ever turned away due to a family's inability to pay.

Children's provides additional community benefit through subsidized health services like home health care and behavioral health, as well as financial and in-kind support for numerous local charity events and non-profit organizations. Investments in health care education and training, plus research to develop new innovations, treatments and cures, confirm Children's dedication to improving the health of the region's children. Within the community, Children's is working in collaboration with cross-sector partners on initiatives to improve child health outcomes. Children's further serves the community through injury and illness prevention education, community outreach and assistance through social work, nurse case management, pastoral care, child life services and more.

This report highlights Children's unwavering commitment to the health and well-being of children and our broader community.



Financial Assistance/Uncompensated Care

Children's Hospital & Medical Center has an uncompensated care policy that outlines how patient families can apply for financial assistance for their medical care. Eligibility is based upon family income, size and other circumstances. Specially trained social workers, nurse case managers, financial counselors and patient account representatives help families through the process. When outside sources have been exhausted, or when families identify themselves as unable to pay, staff assist them in applying for uncompensated care.

In 2019, Children's provided \$9,294,894 in the form of uncompensated care or charity care to families unable to pay for their child's medical care.

Unreimbursed Medicaid

In addition to financial assistance offered to those who qualify, Children's accepts any patient covered by Medicaid insurance. The unpaid costs of Medicaid programs and the total benefits for the poor reflect the shortfall from payment methods employed by government programs versus the actual costs to provide care. The shortfall is considered a community benefit because, by covering it, Children's reduces the government's financial burden. In fiscal year 2019, Children's covered \$39,228,163 for patient families covered by Medicaid insurance.

Cash and In-Kind Contributions

In a spirit of social responsibility and good citizenship, Children's provides financial and in-kind support for numerous local charity events and non-profit charitable organizations. The total amount given by Children's in the form of grants, charitable contributions and in-kind donations of goods or services to other 501(c)(3) organizations was \$782,023.

Subsidized Health Services

Children's supports several clinical programs that have been identified as addressing a need in the community, despite a financial loss to the hospital. Some examples of these subsidized services are Behavioral Health, Home Healthcare and hospital outpatient services. The total dollars provided by Children's to subsidize these necessary services was \$50,908,455.

Community Highlight



SERIOUS MEDICINE. EXTRAORDINARY CARE.®

Dusk to Dawn (D2D) is a hospital-based violence prevention program at Nebraska Medicine that exposes youth to the physical and emotional consequences of violence as the catalyst for discussion about values, emotions, problem solving and risk and protective factors. We work directly with the youth, law enforcement and community partners with the common goal of reducing violence among the youth of Omaha by encouraging safe behaviors and environments.

Dusk to Dawn (D2D) is a 2 ½ hour program which begins in the trauma bay where youth relive the final moments of one young man's life as violence stole his life at the age of 20. Youth will see the drastic measures taken in attempt to save a life and the destruction violence places on victims, families and communities. A trained violence prevention specialist guides youth through exercises to build risk recognition and problem-solving skills. Youth will learn to recognize their values and emotions and how their decisions affect their well being. Youth will leave D2D with a plan for protection from violence.



Dusk to Dawn uses the life and death of one young man, Roberto Gonzalez, to demonstrate how violence can devastate individuals, families, communities and cities. Gonzalez was born at Nebraska Medical Center, the same hospital where he later lost his life. Known as Tito to his family and friends, he grew up in South Omaha, living a life of skateboarding, basketball and rhyming. A happy and lovable kid, he memorized the name of all dinosaurs. Attending R. M. Mars Middle School and later South High School, he was lovable and fun to be around. On Jan. 21, 2015, a dispute started that would later determine his fate. The following morning, Gonzalez was shot at the corner of 24th and P streets. Minutes later, he was rushed to Nebraska Medical Center, where he died. He was just 20 years old.

Every year, young men and women in Omaha are injured or killed under similar circumstances. Gonzalez's parents wanted his story told in hopes of preventing another family from suffering the grief they feel every day since Tito's death and thereby, somehow making good of such a senseless tragedy. It is with their permission that we tell his story – from his birth at the same hospital where he would later die and his life in between. We humbly thank Gonzalez's parents and family for allowing us the opportunity to use his story to influence the lives of so many youth.

Community Highlight



Mental health issues and suicide are on the rise among Nebraska's young people. "Suicide is the second-leading cause of death among teens and young adults," says counseling and program development manager Dave Miers, PhD, LIPC. "We can clearly see that many of our young people are experiencing serious mental health crisis situations. Treating youth in crisis, including those who are suicidal, is therefore an essential part of what we do at Bryan's Youth Mental Health Services. "We've had a longtime devotion to the mental health of youth and support of their families. In 1986, Bryan began a youth inpatient treatment program and in 1993 created Nebraska's first Mental Health Emergency Department."

24-hour emergency services for youth and inpatients

He notes, "Our Mental Health Emergency Department is open 24 hours a day, every day. Each year more than 6,500 patients receive this vital service, including 2,000 youth."

"We see patients 5 to 18 years old who often come in with feelings of wanting to harm themselves or others," says Youth Mental Health Services nurse manager Linda Kimminau, MSN, RN. "We're well-equipped to keep these patients safe and provide treatment specifically for their needs."

To expand these vital services, Bryan began offering telemedicine mental health emergency services in other Nebraska communities in 2016. Today, Bryan collaborates with hospitals to offer this care in Beatrice, Columbus, Crete, Neligh, Tecumseh, Valentine and Wahoo.

"Our Mental Health Telemedicine service provides expert mental health evaluation quickly to young patients in their own communities," says Dr. Miers. "Youth and families can stay close to home, near relatives and friends, and avoid a long drive to Bryan's Mental Health Emergency Department for crisis assessment because telemedicine connects their local hospitals with providers at Bryan."

Treatment options meet patient needs

Patients needing hospitalization are cared for in Inpatient Youth Mental Health Services by an interdisciplinary team.

"This includes a psychiatrist, social worker/therapist, nurses and a teacher. Inpatient care usually lasts two to four days, stabilizing patients so they can be cared for at home," Linda says. "Therapy can be continued under Bryan's Partial Hospitalization Program or our Outpatient Counseling Center to keep providing treatment and support." Patients who have previously worked with a therapist in the community continue seeing that therapist in follow-up appointments.



Therapist Sandra Breach and nurse manager Linda Kimminau are part of the team helping youth navigate crisis situations.

Therapy insights become Abby's strengths

Daisy Mejia of Tecumseh became very concerned about her 11-year-old daughter Abby in the Fall of 2018. "She had persistent crying spells and sadness and I just couldn't pull her out of it," Daisy recalls.

"I was upset and I felt I didn't belong," Abby says. "I just wanted to sit in my room and I didn't feel any interest in anything."

Over several months, Abby and Daisy worked with an outpatient counselor. "But in January, 2019," Daisy says, "Abby hit an all-time low. She was in a very dark place, with thoughts of suicide." Her school counselor suggested Bryan's Mental Health Emergency Department.

"Abby was hospitalized at Bryan for five days, and once more in April 2019. There, and through outpatient counseling, we found the perfect balance of therapy and medication treatment and Abby began to make progress."

Working with Daisy, Abby's treatment team made a decision that led to an important breakthrough in her healing. Abby's counselor, mental health therapist Sandra Breach, LICSW, of the Bryan Outpatient Counseling Center says, "Daisy and I felt it would be helpful for Abby to have detailed mental health testing, which showed severe emotional stress earlier in her life that we hadn't known about."

That stress, in turn, was what was causing Abby's depression, anxiety and suicidal feelings.

"We used this new insight in her therapy," Sandra says. "Working with her mother and me, Abby used her creativity and imagination to solve problems causing her stress, and began to move forward. For example, we identified what triggered her stress at school and she developed better ways of managing these problems, like talking over disagreements rather than just feeling upset."

"When your child is facing mental illness," Daisy adds, "it's important to let them know they're not fighting that battle alone. Parents have to show your child you care, that they're worth it and fight for them."

Be the best of who you are

Abby says she's learned a lot while working with her therapist. "I understand now that we're all doing the best we can," she says. "I also know there will always be people out there who will bring you down, but you don't have to listen to them. You are the best sum of who you are and when times are hard there are people out there who can help you feel better."



Dave Miers, PhD, LIPC, stands next to one of the suicide prevention signs he helped design with assistance from the Bryan Advancement Department and the Bryan Safety Committee.

Bryan placed more than 60 "You're Not Alone" signs throughout its parking garages and in the Bryan College of Health Sciences.

The Lincoln Lancaster Suicide Prevention Coalition was formed to address suicide prevention. Dr. Dave Miers, who's a member of the coalition's leadership group, says one of its goals is to place similar signage in Lincoln's public parking garages. Bryan and the local coalition collaborated to use grant funding to make 200 signs for city and University of Nebraska garages.

The signage has been effective in saving lives and connecting individuals to resources. Dr. Miers says the coalition heard about individuals and bystanders who reached out for help or connected others to help as a result of these signs.

If you have a concern, don't hesitate to ask, "Are you suicidal?" and call the National Suicide Prevention Lifeline at 1-800-273-8255. The Mental Health Emergency Room at Bryan West Campus is available 24/7 for mental health emergencies.

Community Highlight



METHODIST

The Methodist Women's Hospital (MWH) is committed to caring for its community, living the mission of Improving the lives of our communities by the way we care, educate and innovate. All leadership support the importance of working in the community with over 260 partners in the last decade to address the identified needs through the region's collaborative Community Health Needs Assessment (CHNA). Management and board members have approved the 2018 – 2020 Implementation Strategy plan to strategically address the needs identified in the CHNA, in accordance with our talents, resources and areas of expertise. Each community benefit program includes at least one of the following:

- Addressing access to health care services
- Enhancing the health of the community
- Advancing medical or health care knowledge
- Relieving or reducing the burden of the government

As heavily mentioned throughout this report, MWH (as an affiliate of Methodist Health System and Nebraska Methodist Hospital) has worked with over 260 organizations in the last decade through prevention activities, health promotion, social services, pastoral care, numerous volunteer efforts and professional education, as well as direct and indirect contributions. Likewise, MWH remains a strong leader in improving the health of our communities – a statement we remain highly proud to make. In order to address the many identified needs of our communities, we remain committed to those organizations who have additional expertise in areas we feel would serve as a prudent partner. In the following pages, we address the results of significant actions taken to address our top priorities across our communities.

Access to Healthcare Services

Methodist Mobile Mammography began a System-wide capital campaign to finance the purchase of a new mobile coach, retrofitted to support a fully functioning mammography screening room. Fully equipped with storage, consultation and patient areas, this mobile unit has traveled across Nebraska and Iowa serving local community centers, businesses and underserved neighborhoods. In its first year of operation, the Methodist Mobile Mammography unit provided nearly 2,000 mammograms in 2019 to women across the metropolitan region, including 401 women receiving a mammogram for the very first time. In addition, 235 of the 2,000 mammograms were provided free to the recipient, using Susan G. Komen grant funds and other grants.

Cancer

In addition to the Mobile Mammography unit, MWH continues to increase its offerings of free breast exam screening and education outreach initiatives to the community to include locations on-campus and in the local community.

There are a number of other free or reduced-fee cancer screenings throughout the community in partnership with other health agencies and organizations, focusing on: breast, lung and skin. These events are held in tandem with a metro-wide BiNational Health Week and the Black Family Health and Wellness Association Health Fair.

As part of our membership and support for the Immunization Task Force, MWH advocates for increased Human Papilloma Virus (HPV) vaccination in medical clinics across the area and provides free flu shots to daycares, schools and non-MWH clinics.

Through every outreach event, MWH provides free screenings, education and referrals (if deemed necessary) to whoever the individual's primary care provider is, regardless of any health system affiliation; we also refer to federally-qualified health centers when applicable.

Heart Disease & Stroke

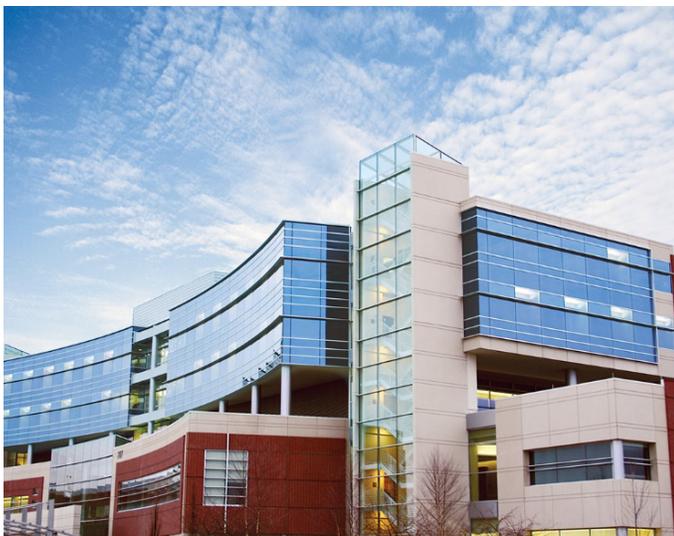
Similar to other community benefit activities, every screening offered includes a number of health educational methods and heart disease and stroke are no different. Free blood pressures and other vital statistics are taken and one-on-one consultation with a licensed staff member is available at every community event.

In addition to these activities, MWH educates every encountered individual with healthy lifestyle choice options that reduce heart disease and chances of stroke, including but not limited to: healthy eating, food proportions, cooking instructions and how to make low-cost meals for families.

Evaluating Our Impact

In order to be the best community stewards and healthcare professionals, MWH continually evaluates all programs and services counted as community benefits in order to ensure best practices are used to improve health outcomes. MWH uses a multi-discipline approach in reviewing all programs, where our current plan includes several different methods of evaluation that will determine how the impact of those programs provided will improve the quality of life for our communities.

Our community benefit impact continues to significantly give back to those we serve not only through our mission statement, but in our strategic plan, community benefit plans and total community impact.



Special Initiatives

As part of our commitment to our communities, our work is never done: that is why we are constantly engaged with our partners, nonprofit organizations and other stakeholders on how we can raise the standard of care.

In 2019, Methodist Health System (MHS), which includes MWH, was able to assist over 4,000 individuals with financial assistance. Financial assistance reduces/eliminates medical payment burden on families, allowing them to afford home ownership, educational expenses and healthier lifestyle and food choices. Our Financial Assistance Program is explained to all patients upon admission and our providers are knowledgeable regarding how their patients can apply for this program.

Beginning early 2017, MWH and Methodist Health System representatives have been involved in a community-driven effort to address the social determinants of health in partnership with health departments, other health systems and dozens of nonprofit organizations, with the goal of implementing a “community health worker” (CHW) to address needs of the community, from within the community, on an individual-to-individual level. As this workgroup continues to meet monthly, great progress has been made to develop an agreed-upon curriculum for basic and advanced-level scopes of practice, with a go-live date for trainings which were launched in 2018. This CHW will work as an advocate for the communities in which they live, serving as a bridge between health needs and solutions.

MWH continues to align population health initiatives with social work, physician clinics, NMC and the community benefit department and the community together to implement system-wide approaches to the social determinants of health.

As heavily mentioned throughout this report, MWH continues to work with over 260 organizations working through prevention activities, health promotion, social services, pastoral care, numerous volunteer efforts and professional education and remains a strong leader for providing a healthier community – a statement we remain highly proud of. In order to address the many identified needs of our community, we remain committed to those organizations who have additional expertise in areas we feel would serve as a prudent

CHI Health Community Benefit Totals \$185 million

CHI Health invested \$185 million in Community Benefit programs and financial assistance in FY2019.* This reflects our commitment, as a Community Benefit Organization, to care for vulnerable and underserved populations and to meet the needs of the communities we serve throughout Nebraska and southwest Iowa.

*Fiscal Year 2019 (July 1, 2018 – June 30, 2019)



Community Benefit is reported in two main categories:

Access through Financial Assistance - \$145.6M (78.7%) of our total FY19 Community Benefit Investment, including:

- › **\$60.4M (32.6%) - Unpaid Cost of Uninsured & Underinsured**
 CHI Health provided financial assistance to 166,878 people who are uninsured or underinsured and could not afford to pay for health care services.
- › **\$85.2M (46.1%) - Unpaid Cost of Medicaid**
 The unreimbursed cost of serving 110,031 Medicaid patients.

Broader Community Health - \$39.4M (21.3%) of our total FY19 Community Benefit was invested in internal and external services, programs and partner organizations to improve community health, including:

- › **\$25.9M - Health Professions Education**
 Direct financial support of Graduate Medical Education programs and staff investment in the training of future health care professionals.
- › **\$6M - Community Health Improvement Services**
 Investment in programs and partnerships to provide health education and to improve the overall health of the community.
- › **\$4.2M - Subsidized Health Services**
 Clinical programs such as the burn unit and access to care in the rural setting through emergency departments, clinics and home health, despite a financial loss, because they meet an identified community need.
- › **\$2M - Financial and In-Kind Contributions**
 Investments in community groups and other not-for-profit organizations with a focus on meeting identified community health needs.
- › **\$1.1M - Community Building Activities and Community Benefit Operations**
 Funding of proven coalitions and operations that build capacity to address the root causes of health problems.
- › **\$0.2M - Research**
 Investment in clinical research that is shared with the public.



Close to the heart of every community is the health of its constituents.

It's also the very heart of CHI Health, which is why we're committed to being a healing presence – and a willing partner. We're dedicated to working locally to collaborate on specific health challenges in a way that makes the most of available resources – because limited resources is a reality nearly every community faces.

Sometimes, you just need to reach out and into the problem. That's what's happening with our Behavioral Health Implementation grant, which just completed the final of its three years. We're now able to share how it's achieving positive results in nine communities. This report also provides snapshots from each of our hospitals showing how specific programs reach our constituents – from free immunizations for uninsured children to Alzheimer's care consultations for older adults.

Community Benefit is core to the mission of CHI Health and we're pleased to share our efforts and results with you.

How We're Building Healthy Communities



Programs and Services

Benefits for the poor/public programs	\$ 757,929,116
Traditional charity care	128,138,130
Unpaid cost of public programs:	
Medicare	401,238,217
Medicaid	224,041,835
Other public programs	3,510,932
Community benefits services	\$ 24,434,527
Community health education and outreach	13,422,581
Community-based clinical services	4,965,177
Health care support services	6,046,768
Health professions education	\$ 114,803,734
Scholarships/funding for health professions	1,790,920
Residencies and internships	107,909,971
Other	5,102,842
Subsidized health services	\$123,844,135
Emergency and trauma care	6,247,572
Neonatal intensive care	1,115,195
Community clinics	5,083,574
Hospital outpatient services	50,839,541
Women's and children's services	278,797
Subsidized continuing care	593,209
Behavioral health services	2,426,178
Other subsidized health services	57,260,066
Research	\$ 8,979,026
Cash and in-kind donations	169,040,672
Community building activities	4,660,958
Physical improvements and housing	1,544,153
Economic development	211,731
Community support	719,282
Environmental improvements	35,025
Leadership development/training	129,104
Coalition building	132,377
Advocacy for community issues	81,125
Workforce development	1,808,159
Community benefit operations	1,803,669
Other	1,320,408
TOTAL COMMUNITY BENEFITS	\$ 1,206,816,248
BAD DEBT	\$ 196,248,442
TOTAL CONTRIBUTIONS	\$ 1,403,064,690

Medicare Cuts

While hospitals provided over \$1.40 billion in community benefits including bad debt during 2019, it wasn't easy. Since the inception of the Affordable Care Act (ACA) in 2010, Nebraska hospitals have experienced significant reimbursement reductions at the Federal level.

From 2020 through 2030, Nebraska hospitals will incur over \$2.77 billion in cuts to Medicare payments.

Cuts Enacted (2020 - 2030): Legislative

ACA Marketbasket Cuts	(\$1,229,304,900)
Sequestration	(\$389,561,400)
Medicare DSH Cuts	(\$191,827,500)
AIRA Coding	(\$103,119,700)
OPPS SN (PN)	(\$47,345,800)
PAMA CUS Adjustment	(\$42,398,800)
Hospice Transfer Adjustment	(\$10,344,500)
Bad Debt at 65%	(\$11,556,000)
Post Acute MB Caps	(\$6,310,300)

Cuts Enacted (2020 - 2030): Regulatory

Coding Cuts	(\$376,988,000)
LTCH SN Adjustment	(\$85,271,100)
OPPS Clinic SN (PO)	(\$17,984,600)
WAC Payments at 103%	(\$3,429,300)
340B Reduction	(\$128,870,600)

Quality Based Payment Reform (2020 - 2030)

Quality	(\$15,588,600)
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From 2021 to 2030, Nebraska hospitals could face the potential for nearly \$3.2 billion in additional cuts in Medicare reimbursement which are being considered by Congress and CMS.

Cuts Under Consideration (2021 - 2030)

Rural Cuts (CAH & SCH)	(\$2,654,316,200)
Outpatient Department Payment Cuts	(\$466,486,900)
IME/DGME based on National Pool	(\$249,573,702)
Post Acute Cuts	(\$36,885,200)
Bad Debt at 25%	(\$33,098,400)
Extention of 2% Sequestration (2028)	(\$39,708,200)

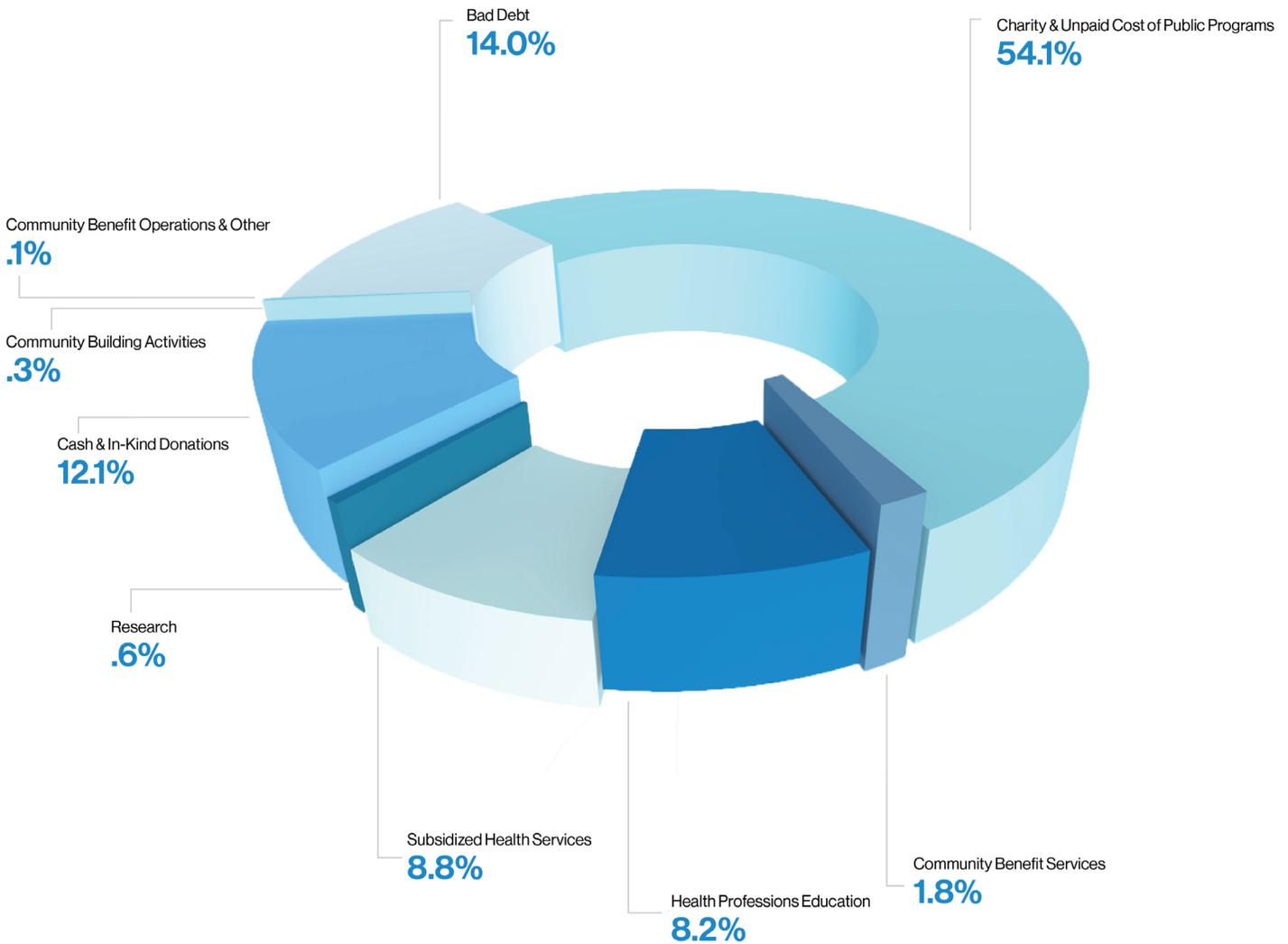
Total Cuts Under Consideration (\$3,235,169,000)

Repeal of National Rural Floor BN	\$49,219,900
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Total Cuts Under Consideration (\$3,185,949,100)

Community Benefits Summary

The contribution of Nebraska hospitals to their communities extends far beyond their role as cornerstones of health care. They are economic engines, providing stability and growth in the state—even when the economic recession is affecting their own financial stability.



Community Benefits Provided by Nebraska Hospitals in 2019

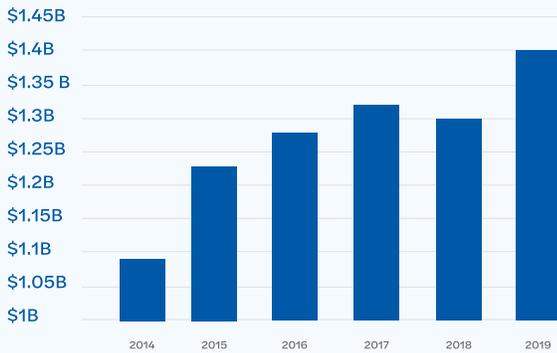
Every year the Nebraska Hospital Association conducts a survey of its member hospitals to measure the amount of community benefits that have been provided statewide. However, what do the numbers really mean? The fact is that the impact of the community benefits that are provided by Nebraska's hospitals goes far beyond the numbers. The true impact of these programs is personal and positively impacts the lives of individuals across the state.

Nebraska's hospitals serve as the safety net in each of their communities and strive to improve the health and wellness of their patients.

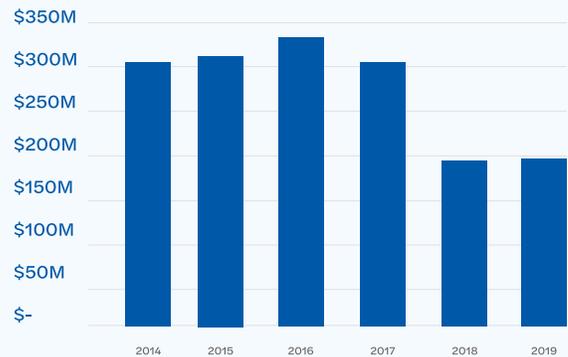
In 2019, Nebraska hospitals contributed nearly \$1.40 billion (over \$196 million of that in bad debt) to support programs that benefited their communities.

These programs included providing free care to individuals that were unable to pay, absorbing the unpaid costs of public programs such as Medicare and Medicaid, offering community education and outreach, providing scholarships and residencies for health professionals, subsidizing health services that are reimbursed at amounts below the cost of providing the care, conducting research and incurring bad debt from individuals that choose not to pay their bills.

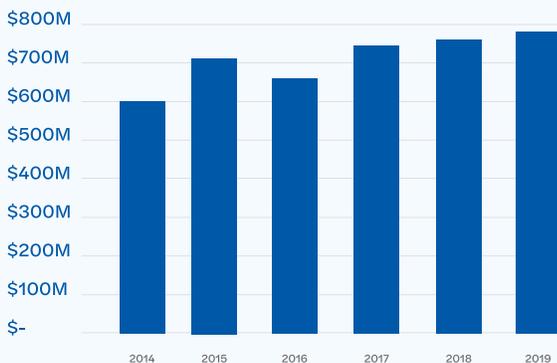
Community Benefits & Bad Debt



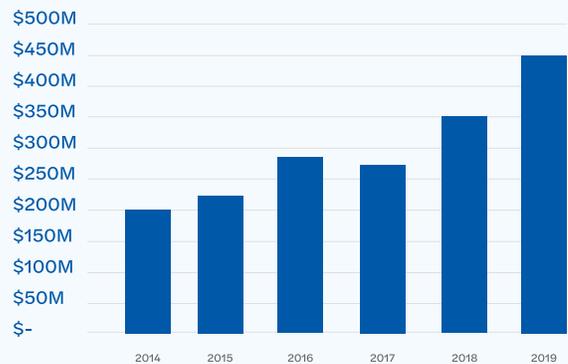
Bad Debt



Charity & Unpaid Cost of Public



Other Community Benefits



COVID-19 Impact

When COVID-19 hit, our hospitals sprang into action to respond to this deadly pandemic.

- Creating testing facilities and COVID units
- Expanding ICU capacity
- Suspending services and elective procedures
- Hiring specialized staff
- Procuring PPE and medical equipment
- Purchasing drugs
- Disinfecting, decontaminating, buying additional and new cleaning supplies
- Implementing new training for environmental services and all staff
- Refurbishing infrastructure to comply with social distancing
- Providing childcare and housing for staff

Non-PPE Medical Supplies and Equipment Costs

Hospitals have experienced increased costs for non-PPE medical supplies and equipment. For example, many hospitals acquired ventilators in anticipation of a surge of COVID-19 patients. There is limited data available to understand the additional burden hospitals face as they acquire non-PPE medical supplies and equipment in preparation for COVID-19 patients.

Drug Shortage Costs

Every year, hospitals expend financial resources to cope with ongoing drug shortages, with one estimate putting this cost at nearly \$400 million per year. Due to the pandemic, lower than normal drug supply due to fractured pharmaceutical supply chains has been met with increasing demand for certain drugs necessary to treat the surge of patients with COVID-19 infections. This situation has created a perfect storm in drug shortages with many vital drugs being unavailable or in short supply resulting in higher costs for hospitals.

Wage and Labor Costs

Salary and wage costs have risen during the COVID-19 pandemic. Many hospitals are experiencing increased overtime costs as a surge in patients and front-line workers become sick. Some hospitals implemented bonus pay for front-line workers. Some have turned to staffing firms to address health care worker shortages or to meet surge demand and staffing firms have increased their prices due to an increase in demand for health care workers. The effect of the virus on hospital wages and labor costs is clear. However, it is not evenly distributed across the country and there is no reliable data that can be analyzed to understand the magnitude of the effect.

Capital Costs

As the demand for hospital services has increased due to the pandemic, many hospitals and health systems around the country have worked to expand their treatment capacity by incurring costs to set up additional space for COVID-19 testing tents, ICU beds and other treatment beds.

This challenge was unprecedented – and came at a high cost.



Net Patient Revenue
(Collected Charges)
– Outpatient down over 40%



Net Patient Revenue
(Collected Charges)
– Inpatient down over 30%



Outpatient surgeries
down nearly 70%



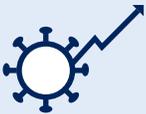
Inpatient surgeries
down nearly 27%



ED visits
down 45%



Operating margins
down 33.8%



Ongoing
COVID-19
expenditures



Delayed
capital
projects



Emergency
loans

Participating Hospital Members

Antelope Memorial Hospital, Neligh
Beatrice Community Hospital & Health Center, Beatrice
Boone County Health Center, Albion
Box Butte General Hospital, Alliance
Boys Town National Research Hospital, Omaha
Brodstone Memorial Hospital, Superior
Brown County Hospital, Ainsworth
Bryan Health, Lincoln
Callaway District Hospital, Callaway
Chadron Community Hospital & Health Services, Chadron
Cherry County Hospital, Valentine
CHI Health Creighton University Medical Center - Bergan Mercy, Omaha
CHI Health Good Samaritan, Kearney
CHI Health Immanuel, Omaha
CHI Health Lakeside, Omaha
CHI Health Midlands, Papillion
CHI Health Nebraska Heart, Lincoln
CHI Health Plainview, Plainview
CHI Health Schuyler, Schuyler
CHI Health St. Elizabeth, Lincoln
CHI Health St. Francis, Grand Island
CHI Health St. Mary's, Nebraska City
Children's Hospital & Medical Center, Omaha
Columbus Community Hospital, Columbus
Community Hospital, McCook
Community Medical Center Inc., Falls City
Cozad Community Hospital System, Cozad
Crete Area Medical Center, Crete
Dundy County Hospital, Benkelman
Faith Regional Health Services, Norfolk
Fillmore County Hospital, Geneva
Franciscan Healthcare, West Point
Friend Community Healthcare System, Friend
Great Plains Health, North Platte
Harlan County Health System, Alma
Henderson Health Care, Henderson
Howard County Medical Center, St. Paul
Jefferson Community Health & Life, Fairbury
Jennie M. Melham Memorial Medical Center, Broken Bow
Johnson County Hospital, Tecumseh
Kearney County Health Services, Minden
Madonna Rehabilitation Hospital, Lincoln
Madonna Rehabilitation Hospital, Omaha
Mary Lanning Healthcare, Hastings
Memorial Community Health, Aurora
Memorial Community Hospital & Health System, Blair
Memorial Health Care Systems, Seward
Merrick Medical Center, Central City
Methodist Fremont Health, Fremont
Methodist Hospital, Omaha
Methodist Women's Hospital, Omaha
Morrill County Community Hospital, Bridgeport
Nebraska Medicine - Bellevue Medical Center, Bellevue
Nebraska Medicine - Nebraska Medical Center, Omaha
Nemaha County Hospital, Auburn
Niobrara Valley Hospital, Lynch
Ogallala Community Hospital, Ogallala
OrthoNebraska
Osmond General Hospital, Osmond
Pawnee County Memorial Hospital, Pawnee City
Phelps Memorial Health Center, Holdrege
Providence Medical Center, Wayne
Regional West Garden County, Oshkosh
Regional West Health Services, Scottsbluff
Rock County Hospital, Bassett
Saunders Medical Center, Wahoo
Syracuse Area Health, Syracuse
Thayer County Health Services, Hebron
Tri Valley Health System, Cambridge
Valley County Health System, Ord
Webster County Community Hospital, Red Cloud
West Holt Medical Services, Atkinson
York General, York

Notes



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