BUILDING BETTER DASHBOARDS

MICROSOFT POWER BI



INTRODUCTION



TONY DESANTIS

TDESANTIS@LUTZ.US

THE AGENDA



REPORTING VS ANALYTICS



WHAT YOU MIGHT BE HEARING

HAVE YOU SAID TO YOURSELF OR HEARD CLIENT'S SAY ANY OF THE FOLLOWING?



DEFINITION



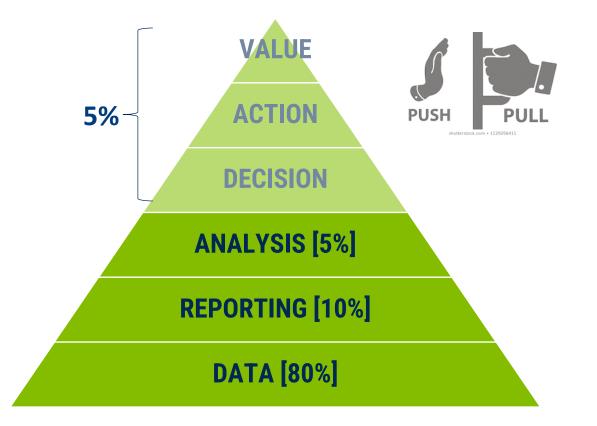
DATA ANALYTICS

Analytics often involves studying past historical data to research potential trends, to analyze the effects of certain decisions or events, or to evaluate the performance of a given tool or scenario. The goal of analytics is to improve the business by gaining knowledge which can be used to make improvements or changes.

REPORTING

WHAT IS REPORTING?

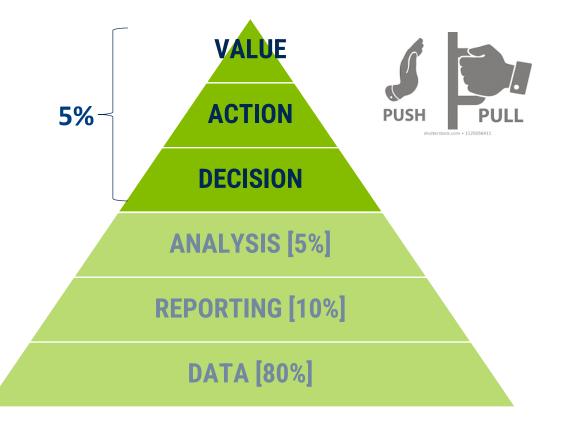
- Translating raw data into informational summaries
- Raises questions "what is happening?"
- "Push" information to users to interpret the data to mine for insights



ANALYTICS

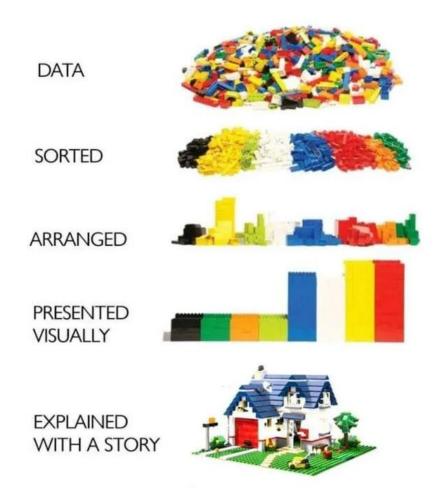
WHAT IS ANALYTICS?

- Transforming data, reports and information into meaningful insights
- Answers "why?" and "what can be done about it?"
- Analyst "pulls" information
- Analytics includes the tools, methodologies and techniques



ANALYTICS - THE PROCESS

- Define Scope & Approach
- Obtain Relevant Data
- Profile, Transform & Consolidate Data
- Analytics
- Reporting & Visualization
- Present Findings & Enhance



DATA VISUALIZATION

PRE-ATTENTIVE PROCESSING

- We see with our brains rather than our eyes
- Our brains are constantly trying to make sense of what the eyes see
- The brain uses the subconscious mind to quickly identify patterns or objects that stand out and can be grouped

together

	TRANS	ACT	ION RES	ULTS	Erraty Martia	N FAILURES PER TEST
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			22		Cesh Expenditure Berford 2 Digit	
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	RISK TYPE TRAD	VSACTIONS	TOTAL VALUE	AVG VALUE	End Analysis Partial	
TRANSACTION RISK 1 AU & V E	High	406	\$85,249,895	\$209,975	Metarle Value	
					Reverted	
	Medium 3	,295	\$222,463,142	\$67,515	Uniziel Amount	
60%	Low 10	4.443	\$221,710,798	\$2,123	Start Analysis Parlost	
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				42.0%	Summing the Work	
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20%					Weekend Post	
					Revenuel	
and the second se		PH 96.6%	Low 41.9%		Reporting Period Adj	
	and the second s	Del 94.0%	LOW 91.7%		Manual Transection	
05	Contractor operation in the local				Complex Instrument	
OM SM	VIEW	V TRANSACTION	ON DETAILS BY RISK TYPE		25	225

ATTENTIVE PROCESSING

- The brain uses the conscious mind when patterns or objects aren't easily discernible
- Process is slower because it demands deliberate conscious attention

Transaction	ScorelL	Effective Date	Account	Account Description	Credit	Debit	Memo
1044231	2 21.4%	7/14/20	70000	Electricity	\$1,680	\$0	
1044231	2 14.4%	7/14/20	71000	Gas	\$122	\$0	
1044231	2 21.4%	7/14/20	70000	Electricity	\$1,540	\$0	
1044231	2 14.4%	7/14/20	71000	Gas	\$128	\$0	
1044231	2 40.0%	7/14/20	70000	Electricity	\$3,750	\$0	
1044231	2 14.4%	7/14/20	71000	Gas	\$138	\$0	
1044231	2 26.0%	7/14/20	70000	Electricity	\$2,300	\$0	
1044231	2 21.4%	7/14/20	71000	Gas	\$250	\$0	
1044231	2 14.4%	7/14/20	70000	Electricity	\$1,355	\$0	
1044231	2 9.8%	7/14/20	72000	Water	\$202	\$0	
1044231	2 14.4%	7/14/20	70000	Electricity	\$2,193	\$0	
1044231	2 9.8%	7/14/20	72000	Water	\$114	\$0	
1044231	2 9.8%	7/14/20	72000	Water	\$225	\$0	
1044231	2 9.8%	7/14/20	72000	Water	\$214	\$0	
1044231	2 14.4%	7/14/20	73000	Telephone	\$138	\$0	
1044231	2 14.4%	7/14/20	70000	Electricity	\$1,493	\$0	
1044231	2 21.4%	7/14/20	71000	Gas	\$180	\$0	
1044231	2 9.8%	7/14/20	72000	Water	\$163	\$0	
1044231	2 12.1%	7/14/20	72000	Water	\$68	\$0	
1044231	2 9.	2.1% /20	72000	Water	\$115	\$0	
1044231	2 33.6	/20	70000	Electricity	\$1,100	\$0	
1044231	2 14.4%	7/14/20	70000	Electricity	\$1,784	\$0	
1044231	2 9.8%	7/14/20	72000	Water	\$257	\$0	
1044231	2 33.0%	7/14/20	70000	Electricity	\$1,100	\$0	
1044231	2 23.7%	7/14/20	72000	Water	\$200	\$0	
1044231	2 9.8%	7/14/20	72000	Water	\$133	\$0	
1044231	2 21.4%	7/14/20	73000	Telephone	\$490	\$0	
1044231	2 14.4%	7/14/20	70000	Electricity	\$1,268	\$0	

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8	0	5	8	6	3	3	7	9
6	4	6	5	9	7	3	8	7
4	6	9	8	2	5	9	5	6
3	5	2	3	3	7	8	1	2
0	3	3	7	9	8	8	2	3
8	0	4	0	4	7	6	5	9
5	2	5	6	3	2	4	6	2
3	9	7	2	4	1	3	5	8
9	5	6	8	0	9	1	6	9
8	4	2	4	9	2	8	4	6

7	6	2	7	6	7	8	4	3
8	6	0	3	7	1	5	7	2
8	0	5	8	6	3	3	7	9
6	4	6	5	9	7	3	8	7
4	6	9	8	2	5	9	5	6
3	5	2	3	3	7	8	1	2
0	3	3	7	9	8	8	2	3
8	0	4	0	4	7	6	5	9
5	2	5	6	3	2	4	6	2
3	9	7	2	4	1	3	5	8
9	5	6	8	0	9	1	6	9
8	4	2	4	9	2	8	4	6

DASHBOARDS



STRATEGIC DASHBOARDS

EXECUTIVE SUMMARIES

- Snapshot
- High-Level metrics / KPIs
- Static



OPERATIONAL DASHBOARDS

MONITORING

- Showing changing activity
- Dynamic
- Focus on items that need immediate action
- Exception Reporting

LUZZ O	Data Unavailable Up-to-date			quipmo	ent Server	Report		Acai for All Co		
•	Nearing end of life Expired/Obsolete	e - Needs replacement soo	n							
Computer Name	Domain	Last User	Last Contact	Age Purcha	ase Date Expiration	Date Manufacturer	Model ,	Servers w Current	Patches	
RVDC1	DC:eyeseebetter.int	EYERXNI\lutz	07/21/2022	14.3 04/02/	04/08/11	Hewlett-Packard	ProLiant DL36(
RV_VIRT	eyeseebetter.int	EYERXNI\rvadmin	07/21/2022	12.0 07/30/1	07/31/13	Dell	PowerEdge R7		27%	
RVDSX	eyeseebetter.int	EYERXNI\rvadmin	07/21/2022	10.8 10/21/1	10/22/14	Dell	PowerEdge R6		2170	
RVDC2	DC:eyeseebetter.int	EYERXNI\rvadmin	07/21/2022	7.6 12/12/3	4 12/13/17	Dell	PowerEdge R3			
TRSRV	DC:tr.local	IR\administrator	07/21/2022	3.3 03/31/1	9 04/01/22	Dell	PowerEdge T3:	\bigcirc		
2012SERVER	DC:REDDALE.LOCAL	RXWWALX\lutzservice	07/21/2022			Intel Corporation	n S2600CP	(i) Servers w/o Current	Patches	
BSSDB	eyeseebetter.int	EYERXNI\rvadmin	07/21/2022			VMware, Inc.	VMware Virtua	Name Compliance	≢ of	
DSDC1	DC:superfoods.com	WAIRYINTPXCIALIINTI\jbartz	07/21/2022			VMware, Inc.	VMware Virtua	rune compnance	Workstations	
DS-SRV-GP2016	superfoods.com	WAIRYINTPXCIALIINTI\jbartz	07/21/2022			VMware, Inc.	VMware Virtua	<u>*</u>		
DS-SRV-HA	superfoods.com	WAIRVINTPXCIALIINTI\hasupport	07/21/2022			VMware, Inc.	VMware Virtua	2012SERVER	1	
DS-SRV-MTIIS	superfoods.com	WAIRYINTPXCIALIINTI\mobiletech	07/21/2022			VMware, Inc.	VMware Virtua	DSDC1	1	
DS-SRV-TRM	superfoods.com	WAIRYINTPXCIALIINTI\caguirre	07/21/2022			VMware, Inc.	VMware Virtua	DS-SRV-GP2016	1	
FILE1	eyeseebetter.int	EYERXNI\lutz	07/21/2022			VMware, Inc.	VMware Virtua	DS-SRV-HA	1	
KM-DC01	DC:eyewear.com	ALLEYES\Jutz	07/21/2022			VMware, Inc.	VMware7,1	DS-SRV-MTIIS	1	
KMSERV3	eyewear.com	ALLEYES\Bhandeland	07/21/2022			VMware, Inc.	VMware Virtua	DS-SRV-TRM	1	
KMSERV5	eyewear.com	ALLEYES\Jutz	07/21/2022			VMware, Inc.	VMware7,1	KM-DC01	1	
MAIN2	AcaforAllCo.local	INTIANWARW\Jutz	07/21/2022			VMware, Inc.	VMware Virtua	KMSERV3	1	
RM	AcaforAllCo.local	INTIANWARW\rsmith	07/21/2022			VMware, Inc.	VMware Virtua	KMSERV5	1	
RVCALLACCT	eyeseebetter.int	EYERXNI\rvadmin	07/21/2022			VMware, Inc.	VMware Virtua	MAIN2	1	
RVDB1	eyeseebetter.int	EYERXNI\rvadmin	07/21/2022			VMware, Inc.	VMware Virtua	RM	1	
RVMAIL	eyeseebetter.int	EYERXNI\lutz	07/21/2022			VMware, Inc.	VMware Virtua	SERVER01	1	
RVMR	eyeseebetter.int	EYERXNI\lutzservice	07/21/2022			VMware, Inc.	VMware Virtua	SERVER02	1	
RVUTIL	eyeseebetter.int	EYERXNI\lutz	07/21/2022			VMware, Inc.	VMware Virtua	SHORETEL	1	
RVWEB2	eyeseebetter.int	EYERXNI\lutz	07/21/2022			VMware, Inc.	VMware Virtua	SUPERFOOD-EXTWEB	1	
SERVER01	DC:schneider.local	INTCHNXIWXR\Jutz	07/21/2022			VMware, Inc.	VMware Virtua	SUPERFOOD-EXTWEB02	1	
SERVER02	schneider.local	INTCHINXIWXR\feed	07/21/2022			VMware, Inc.	VMware Virtua	SUPERFOOD-SOL01	1	
SHORETEL	WORKGROUP	INTHORXIXL\Administrator	07/21/2022			VMware, Inc.	VMware Virtua	SUPERFOOD-SQL01	1	
Total	AcaforAllCo.local	ALLEYES\Bhandeland	07/21/2022	48.0 04/02/0	08 04/08/11	Dell	PowerEdge R3.*	Total	35	
							,			

ANALYTICAL DASHBOARDS

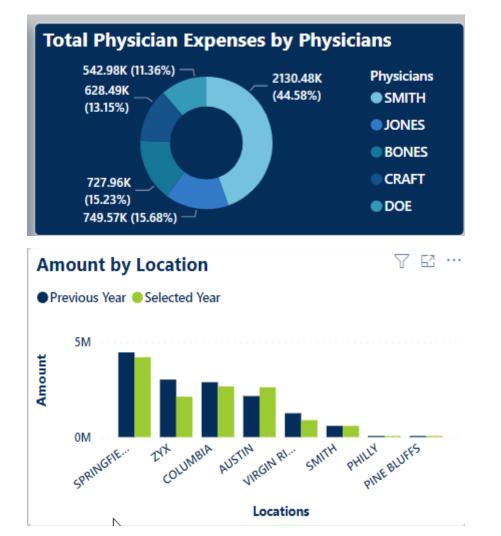
80% OF WHAT YOU WILL BUILD

- Require context
- Highly Interactive
- Rich Comparisons
- Drill Downs
- What-If Scenarios

	Ticket Summ	ary			Acai for All Co	
Date Range	Ticket Trends				Ticket Cla ↑i ↓i ↓↓ 点	78
2/6/2021 🗰 6/30/2022 🛅	800				Category	Tickets ^
\sim	Δ				Escalated	74
\sim	2 600 ·····				Account Management	1
Ticket Status	564				Application	25
All V	564 564				Mobile Device	1
		~ ~			Network	13
Ticket Source	200	317 309			Peripheral	1
Email	200 203 258 223 193 200 189 277 244	265 509 190	207		Security	12
Phone	Feb Mar Apr May Jun Jul Aug Sep Oct	Nov Dec Jan Feb	Mar Apr	May Jun	Server/Hypervisor	21
Automate	2021 2021 2021 2021 2021 2021 2021 2021	2021 2021 2022 2022		2022 2022	Internal	462
Email Co	Reactive Tickets	tive Tickets			Default	462
					Proactive	1303
TicketNbr Ticket Type Contact	Summary	Opened 5	Status Te	chnician ^	Account Management	1
1668995 Service Desk Jennifer Jones	[%courtney -test] Missing Email	06/30/22	Completed m	judka	Backup	197
1668958 Proactive Alerts	Host hardware sensor state	06/30/22	Completed ea	icker	Billing	6
1668596 Service Desk Jane Doe	Office 365 Request(s)	06/29/22	Completed h	asina	Billing/Inventory	2
1668558 Service Desk John Muscow.	Outlook Not Connecting to Activate		Completed m		Critical Alerts	860
1668552 Service Desk	Computer not connecting to Printer		Completed m		Deployment	1
1668508 Service Desk Marnie Wilson				odriguez	Labtech	181
1668485 Service Desk Nora Jean	Not Receiving Important Emails			judka	Security Service Desk	3011
1668407 Proactive	UPS: An input voltage or frequency problem no longer prevents switchi				Service Desk *Junk	1
				icker	Account Management	125
1668406 Proactive	UPS: Bypass not in range ; either frequency or voltage.	06/29/22	Completed ea	icker	Account management	123
1668135 Internal Jeff Smith	Brother printer	06/28/22	New m	judka	Ticket Total	4850

COMMON DASHBOARDS

- PRODUCTION INFORMATION
- CLAIMS/INSURANCE DATA
- BILLING DATA;
- ACCOUNTS RECEIVABLE
- STAFFING/PROVIDER
 UTILIZATION
- BENCHMARKING
 - PRACTICE AVERAGE
 - STATE/NATIONAL









DESIGNED TO MEASURE PERFORMANCE

- What are we doing well?
- What are we doing not so well?
- Maximize Revenue
- Minimize Costs



WHAT DO THE VISUALS TELL US?

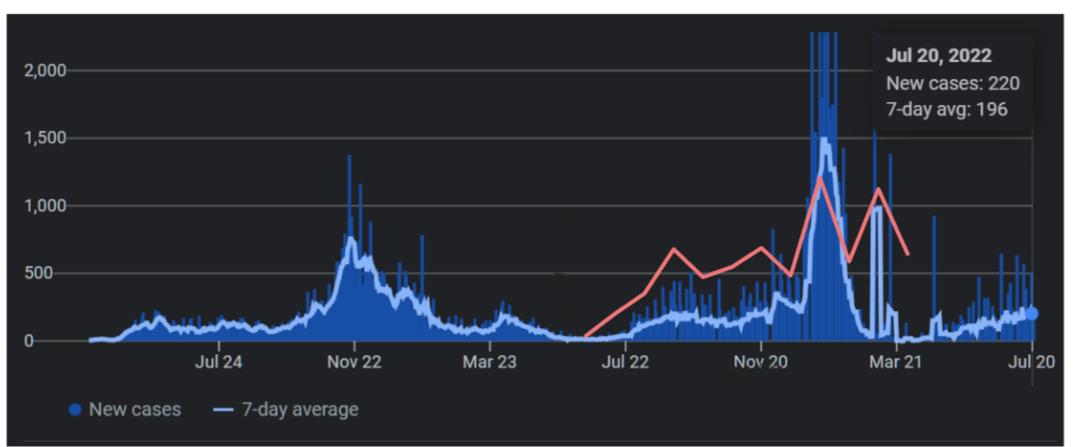
Highly variable workload.

Tickets Worked





Douglas County Covid Caseload





CONTENT

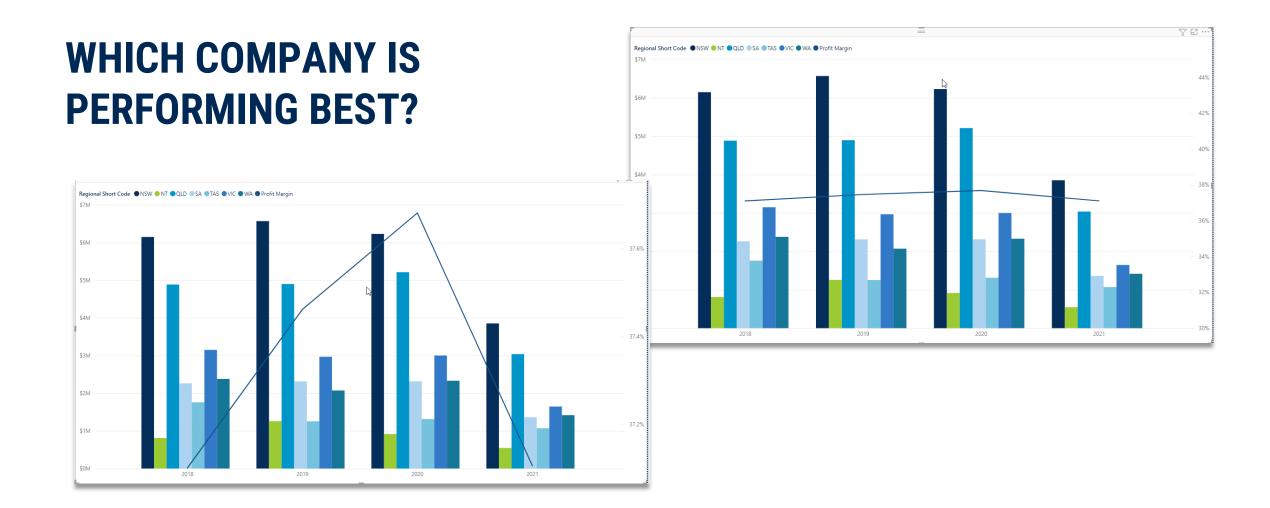
- What are we measuring?
- Why are we measuring it?
- What decisions are we going to make
- What actions will we take?

CONTEXT

- Overall, By Region, By Department
- Monthly, Quarterly, Annually
- TY vs LY or TP vs LP

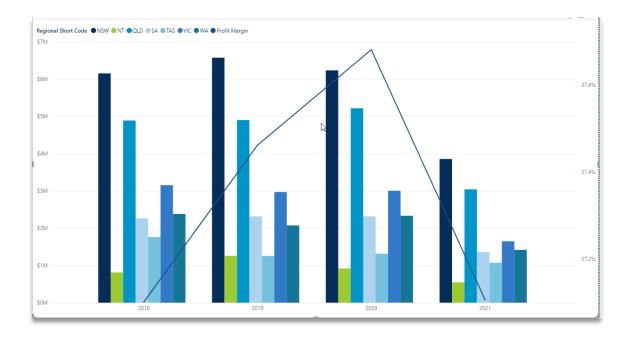


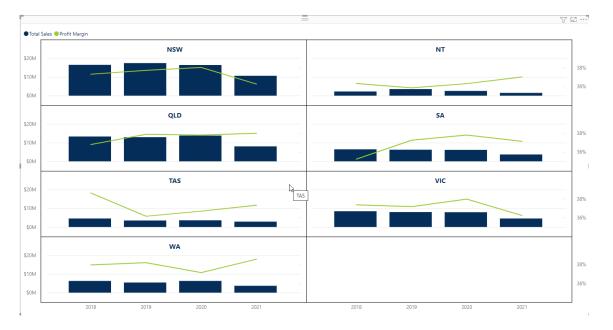
CONTENT + CONTEXT



CONTENT + CONTEXT

WHICH LOCATION IS DRIVING PROFITS?





ARE INCREASED SALES "GOOD" SALES?

FINANCIAL STATS/KPIs

- DAYS IN A/R ; A/R AGING
- COLLECTIONS (GROSS/NET RATIOS, DAYS TO PAY, COPAYS)
- DENIAL RATES
- WRITE OFF RATES
- CLAIMS/INSURANCE DATA

- REVENUE PER VISIT, BY
 - **DEPARTMENT, PROVIDER, LOCATION**
- PRODUCTION DATA BY PROVIDER,
 - **DEPARTMENT, LOCATION**
- COST PER CASE/VISIT
- RATIOS OF VOLUME/REVENUE/COST

OPERATIONAL STATS/KPIs

APPOINTMENTS PER

DAY (PATIENTS PER DAY)

- REFERRERS
- NEW PATIENTS
- ACTIVE PATIENTS
- PATIENT VALUE

- STAFF UTILIZATION
- DAYS WORKED PER MONTH
- SERVICE HOURS
- TIME CLOCK VIOLATIONS (LOST INCOME FOR LATES)

DASHBOARD EXAMPLES



← Menu		76			ICE INF	ORN	ΙΟΙΤΑΙ	N			Lu	Itz
2018 201	9 2020	2021		Q1	Q2	Q3	Q4		MGMA	Year:	2020	~
P	hysician		Physic	cian Assis	tant	Nur	rse Practition	ner		Other	-	
	Charge	es				$(\uparrow \downarrow)$		d V ez ···		Vi	sits	
Role Group	Total Charges YTD	%	PY Charges	%	Total Collections		PY Collections		Visits YTD	%	Visits YTD PY	%
Physician Assistant Physician Assistant 2 Physician Assistant 3 Physician Assistant 4 Physician Assistant 1 Total Total	83,352.50 74,150.75 51,717.09 46,571.56 255,776.90 255,776.90	28.99% 20.22% 18.21% 100.00%	51,635.00 35,537.90 31,851.50 185,119.40	35.71% 27.89% 19.20% 17.20% 100.00% 100.00%	71,285.83 76,292.44 69,851.98 36,139.48 253,554.73 253,554.73 253,554.73	30.09% 27.55% 14.25% 100.00%	63,542.95 52,857.19 27,020.10 5 197,111.35	27.24% 32.24% 26.81% 13.71% 100.00% 100.00%	144.00 243.50 203.00 157.50 748.00 748.00		123.00 229.50 205.50 138.00 696.00 696.00	32.97% 29.53% 19.83% 100.00%
					MGMA							
Speciality	Charges %	%	Charges PY	PY %	Collections	%	Collections PY	PY %	Visits	%	Visits PY	PY % 🗸
Family Medicine (with OB)	257,611.63	26.22%	255,589.6		113,661.50	24.32%	111,639					
Family Medicine (without OB)	314,556.13	32.02%	312,534.1	13 32.02%	166,268.75	35.57%	164,246	46.75 35.57%	% 878.0	00 31.839	% 878.0	.00 31.

86,796.88

100,712.38

467,424.50

18.57%

21.55%

100.00%

84,774.88

98,690.38

465,402.50

18.57%

21.55%

100.00%

615.00

715.50

2,758.75 100.00%

22.29%

25.94%

NP: Family Medicine

PA: Family Medicine

(without OB)

(without OB)

Total < 195,417.88

214,905.50

982,476.13

19.89%

21.87%

100.00%

193,395.88

212,883.50

980,454.13

19.89%

21.87%

100.00%

22.

25.

100.ľ

>

615.00

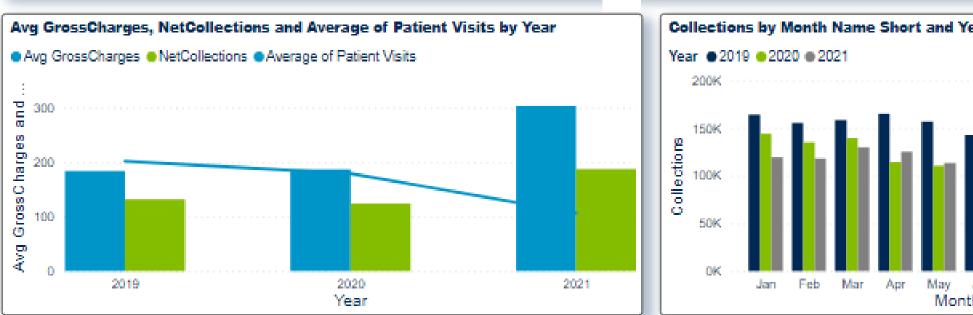
715.50

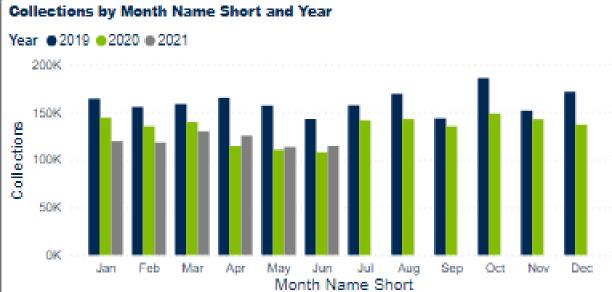
2,758.75

Θ

PRACTICE INFORMATION

Year Quarter Num 🔗 2021 V					44.57% NetCollection%			187.48 Avg NetCollections				
Name	Total Charges	%	PY Charges	%	Collections	%	PY Collections	%	Patient Visits	%	PY Patients	%
Anderson PA, Stacy A	475,948.50	40.88%	415,779.00	40.04%	178,587.10	24.79%	155,350.46	20.67%	792	20.61%	1358	22.16%
Blue PA, Brian	630.81	0.05%	800.02	0.08%	9,146.78	1.27%	11,600.32	1.54%	45	1.17%	117	1.91%
Brown MD, Jill E	2,522.97	0.22%	3,876.28	0.37%	36,583.06	5.08%	56,206.06	7.48%	465	12.10%	577	9.41%
Johnson MD, Gary A	12,059.40	1.04%	15,294.23	1.47%	174,861.26	24.27%	221,766.36	29.50%	960	24.98%	1703	27.78%
Smith MD, Trent R	668,810.25	57.42%	596,552.25	57.45%	250,969.69	34.83%	217,629.00	28.95%	918	23.89%	1639	26.74%
Williams PA, Noah	4,849.73	0.42%	6,150.63	0.59%	70,321.11	9.76%	89,184.17	11.88%	663	17.25%	735	11.99%
Total	1,164,821.66	100.00%	1,038,452.42	100.00%	720,468.99	100.00%	751,736.37	100.00%	3843	100.00%	6129	100.00%

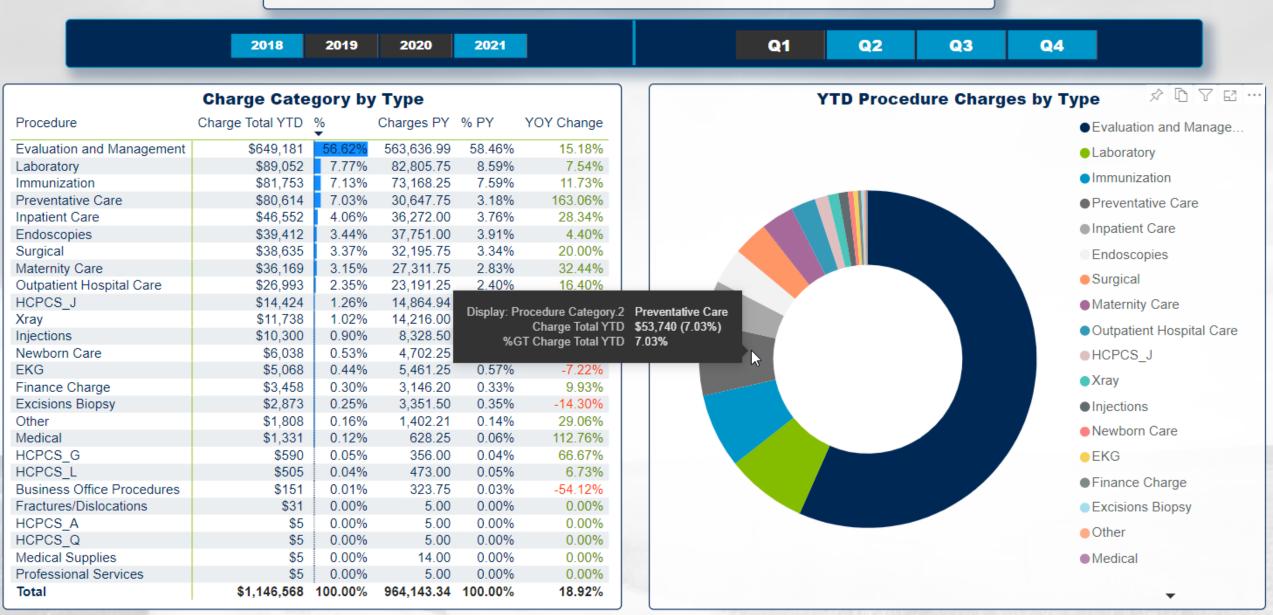






PROCEDURE CHARGES





VISITS BY ROLE/PROVIDER

 \bigotimes

Quarter Num	Name	NetCollections GrossCharges
Year Quarter Num &	Anderson PA, Stacy A	225.49 600.95
2021 ~	Blue PA Brian	203.26 14.02
	Patient Visits Brown MD, Jill E	78.67 5.43
	Johnson MD, Gary A	182.15 12.56
	Smith MD, Trent R	273.39 728.55
By Role	-2286 Smith MD, Trent R Williams PA, Noah	106.07 7.31
-	PY Patients Diff	187.48 303.10
CY Patients PYTD Patients	I I I Patients Diff	
4K		
	By Provider	
	CY Patients PYTD Patients	
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Patients	str	
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ок	ů v v v v v v v v v v v v v v v v v v v	ams PA, Brown MD, Jill E Blue PA, Brian
MD PA	Gary A R Stacy A N	loah
PA/MD	Name	

Office Visits



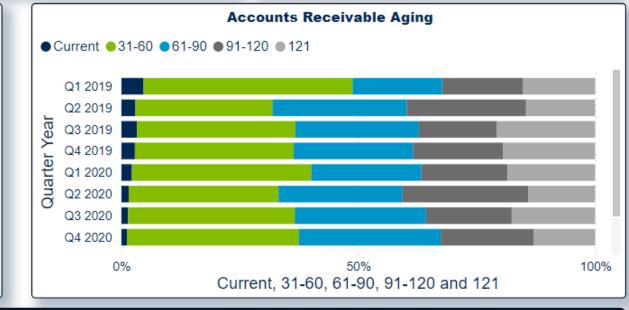
- Menu				Lutz					
2018 2	2019	2020	2021	Sel	ect a Quarter:	Multiple selections	~	MGMA Year:	2020 ~
			Patient Rec	eivable A:	ging (Excluding	Amount in Collect	tions)		MGM/ 🔗 🗅 🍸 🖻
	96%				1000		1000	1000	
	88%								
	80%								
	72%								
	64%	-							
	56%	-							
	48%	-							B
	40%								
	32%								
	24%								
	16%								
	8%								
	0%	Q2 201		23 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	-
0-30		\$410,17		502,838	\$352,251	\$404,283	\$293,971	\$340,743	-
0-30 %		73%		71%	67%	70%	64%	69%	55%
31-60 %		\$27,56 5%	<u> </u>	\$65,487 9%	\$32,790	\$38,141	\$30,656 7%	\$41,234 8%	- 11%
61-90		\$23,81	2	\$18,836	\$25,119	\$22,516	\$31,157	\$29,024	-
61-90 %		4%		3%	5%	4%	7%	6%	8%
91-120+		\$97,74	.0 \$	5118,714	\$118,090	\$112,457	\$103,077	\$80,776	-
91-120+ %		17%		17%	22%	19%	22%	16%	26%
Aging Total		\$559,28	39 \$	705,869	\$528,245	\$577,391	\$458,855	\$491,771	-

Reporting Data Period: 9/1/2018 - 9/30/2020

PATIENT RECEIVABLES

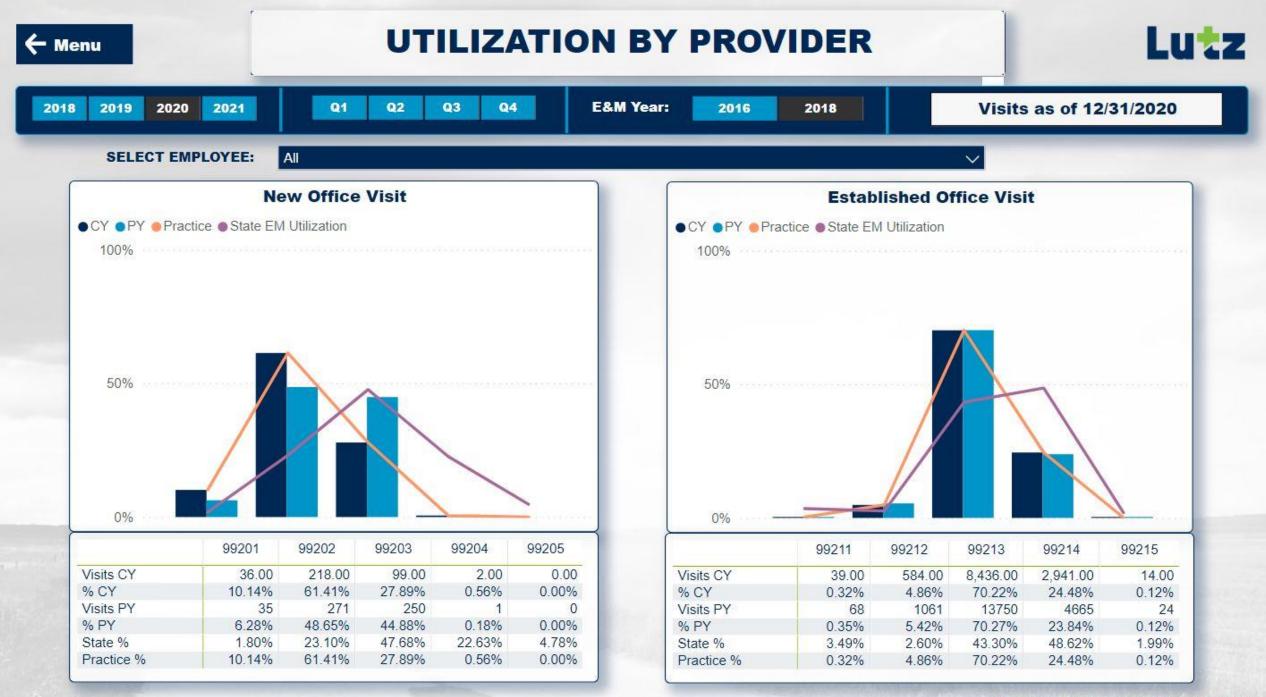
Quarter Num		Year
1	3	Tear
2	4	Multiple selections \checkmark

Quarter Year	Current	31-60	61-90	91-120	121	totalAR
Q1 2019	5,211.04	48,814.24	20,931.47	18,922.35	16,854.25	110,733.35
Q2 2019	4,313.59	41,740.35	40,957.17	36,309.24	21,098.05	144,418.40
Q3 2019	3,538.34	35,566.05	27,761.70	17,473.21	22,163.42	106,502.72
Q4 2019	2,868.65	33,324.22	25,089.80	18,975.87	19,327.36	99,585.90
Q1 2020	2,290.14	38,567.79	23,715.41	18,563.77	18,855.50	101,992.60
Q2 2020	1,790.40	35,917.00	29,731.34	30,185.74	16,023.78	113,648.27
Q3 2020	1,358.71	33,006.60	26,013.27	16,974.60	16,558.59	93,911.78
Q4 2020	985.80	29,484.39	24,307.35	15,979.65	10,530.10	81,287.29
Q1 2021	663.67	28,823.24	11,704.48	9,035.71	10,139.13	60,366.24
Q2 2021	385.40	27,181.82	17,649.21	12,215.15	6,162.67	63,594.26
Total	23,405.75	352,425.70	247,861.21	194,635.30	157,712.85	976,040.81



BY PROVIDER

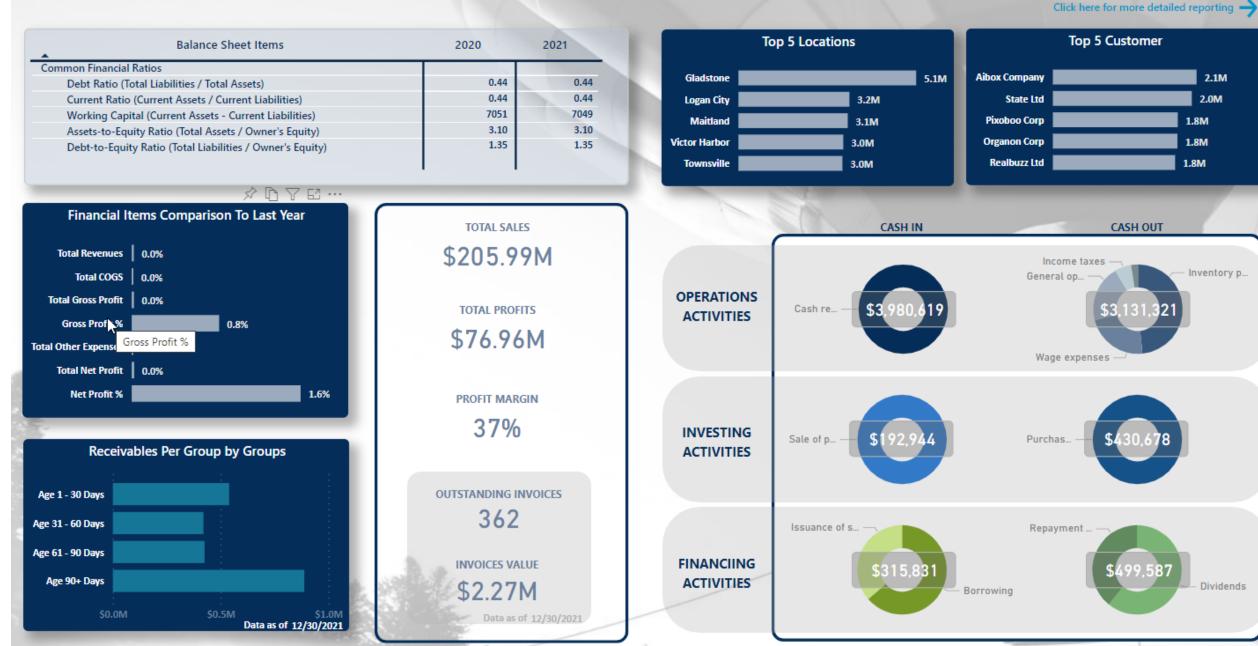




Reporting Data Period: 9/1/2018 - 9/30/2020



FINANCIAL REPORT OVERVIEW





Year, QuarterOfYear

Locations

Account Type

 $^{\wedge}$

Statement of Revenue and Expenses	AUSTIN	COLUMBIA	PHILLY	PINE BLUFFS	SMITH	SPRINGFIELD	VIRGIN RIVER	ZYX	Total
Revenues									
Net Patient Revenues									
Medical Fees	0.00	30,341,846.68	27,501.59	122,586.54	5,127,918.50	42,755,805.13	11,221,103.71	24,828,583.62	114,425,345.77
Other Revenues			115,582.50		200,031.88	56,250.00			371,864.38
Pharmacy Revenue	21,436,047.65								21,436,047.65
Drug Rebates	425,464.82	631,880.26				945,047.79	338,273.06	868,082.31	3,208,748.24
Medical Records		1,913.00	21,135.00			3,111.50	935.00	3,477.50	30,572.00
Refunds-Insurance		-37,139.16	-128.54		-25,773.09	-210,408.90	-91,769.03	-167,968.63	-533,187.35
Drug Study									
E Prescribing									
Refunds-Patient		-15,286.86	0.00	-63.83	-2,174.16	-7,121.15	-3,499.05	-6,317.58	-34,462.63
Total Revenues	21,861,512.47	30,923,213.92	164,090.55	122,522.71	5,300,003.13	43,542,684.37	11,465,043.69	25,525,857.22	138,904,928.06
Operating Expenses									
Cost of Employee Labor									
Staff Wages	439,070.94	939,486.16	2,038,826.23	10,587.42	8,342.00	1,442,600.69	462,214.78	1,337,835.82	6,678,964.04
FFCRA Leave Wages	563.04	2,670.40	167.12			5,169.31	1,515.04	5,575.37	15,660.28
FFCRA 200 FMLA			441.56			442.20			883.76
Payroll Taxes	28,845.41	71,198.18	133,897.30	845.97	29.51	109,191.40	34,922.66	102,216.05	481,146.48
Group Health Insurance	17,615.94	54,445.11	115,347.83			73,253.92	38,366.21	86,735.15	385,764.16
Dental Insurance	-12.06	11.46	51.59			-21.34	-67.21	70.20	32.64
Cancer Care Policy		0.00	353.18			-577.07	34.98	79.20	-109.71
Critical Care			83.01			26.94	48.14		158.09
Voluntary Term Life	-7.22		933.04			-482.93	-13.99	59.55	488.45
Accident Insurance		0.00	282.16			754.56	31.14	62.80	1,130.66
Short Term Disability		0.00	550.85			56.90	-21.24	167.98	754.49
Whole life Insurance			28.43			466.69	-68.92	68.92	495.12
Group Disability Insurance	2,958.90	3,677.46	11,767.59			8,496.02	4,622.37	8,915.36	40,437.70
Long Term Care Insurance			4,029.72						4,029.72
Vision Insurance	-1.12	-427.80	7.42			-666.32	3.61	-11.86	-1,096.07
401K Expense	18,396.70	37,141.09	92,946.01			48,717.05	26,943.50	43,692.34	267,836.69
Profit Sharing Expense	25,297.90	35,752.11	121,789.47			51,649.36	29,969.92	32,285.95	296,744.71
Staff Licenses & Dues	932.00	861.00	2,953.44			2,285.90	312.00	778.00	8,122.34
Outside Medical Fees									
Continuing Education		245.00	3,779.00			1,910.80		372.00	6,306.80
Contract Labor					230,962.96	3,900.35		27,032.00	261,895.31

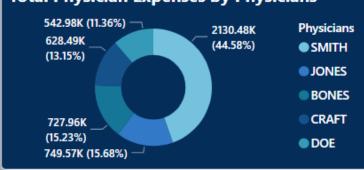
INCOME STATEMENT

Year, QuarterOfYear



CRAFT

Total Physician Expenses by Physicians



Actuals (,000) by Physician expenses categories

	100%				
Physician Salary					
Payroll Taxes	121.59K				
Profit Sharing Exp					
401(k) Expense	57.00K				
Auto Expenses					
Malpractice Insur Licenses & Dues	31.92K				
Travel Expenses	18.62K				
Other Expenses	10.02N				
Disability Insurance	8.00K				
Telephone					
Computer Expense	6.59K				
Physician Donatio					
Depreciation Exp	4.33K				
Continuing Educa	1.00%				
Health Insurance Meals and Enterta	1.98K				
Vision Insurance	0.31K				
Publications	0.51K				
Voluntary Life Ins	0.01K				
Personal Expenses					
	1				
	0%				

Statement of Revenue and Expenses	BONES	CRAFT	DOE	JONES	SMITH
Physician Salary	651,749.12	543,541.35	460,534.00	680,780.16	2,009,911.60
Payroll Taxes	17,740.28	16,026.98	14,553.41	18,362.18	54,905.68
Vision Insurance			308.52		-0.09
Health Insurance	211.70	343.01	368.86	63.12	989.97
Disability Insurance	0.00	0.00	0.00	0.00	7,999.80
Voluntary Life Insurance				0.00	9.19
401 (k) Expense	14,250.04	14,250.04	14,250.04	14,250.00	
Profit Sharing Expense	23,249.96	23,249.96	23,249.96	23,250.00	
Continuing Eucation	875.00	50.00		85.00	2,286.00
Depreciation Expense		4,333.96			
Auto Expenses	4,306.92	16,047.09	11,814.85	1,301.33	
Licenses & Dues	4,949.00	3,838.00	6,279.00	1,206.00	14,060.00
Physician Donations	1,357.14	1,357.14	1,357.14	1,357.14	
Other Expenses	697.97	152.50	4,669.72	234.19	3,643.00
Publications	250.00				
Telephone	1,018.19	496.66	793.00	2,524.37	2,063.57
Travel Expenses				111.07	18,510.11
Computer Expense	2,500.37	0.00		718.84	3,373.79
Meals & Entertainment				527.34	
Personal Expenses	0.00		0.00	0.00	
Malpractice Inurance	4,800.00	4,800.00	4,800.00	4,800.00	12,723.00
Total Physician Expenses	727,955.69	628,486.69	542,978.50	749,570.74	2,130,475.53

Practice Revenue

<

Year, QuarterOfYear		
Multiple selections	\sim	



Amount by Location

Category	Previous Year	Selected Year	Increase/Decrease	Percent of Tota
Medical Fees	11,806,839.79	10,011,677.31	-1,795,162.48	76.44
Pharmacy Revenue	2,026,266.40	2,599,214.60	572,948.20	19.84
Drug Rebates	583,358.85	471,564.21	-111,794.64	3.60
Other Revenue	40,477.50	32,350.00	-8,127.50	0.25
Medical Records	4,109.50	2,329.00	-1,780.50	0.02
Drug Study	0.00		0.00	
Revenue - Other	0.00		0.00	
Refunds - Patient	-5,854.57	-1,092.04	4,762.53	-0.01
Refunds - Insurance	-75,428.18	-18,338.03	57,090.15	-0.14
Total	14,379,769.29	13,097,705.05	-1,282,064.24	100.00



Amount by Month Previous Year Selected Year 6M 5M Amount 4M 3M February January March Month

The following compares year 2022, quarter(s) 1 to the previous year and quarter. Net Patient Revenue decreased by -1,282,064.24.

AUSTIN has increased by \$459,341.03. has decreased by \$0.00. SMITH has decreased by (\$33.86). PINE BLUFFS has decreased by (\$119.54). PHILLY has decreased by (\$2,739.43). COLUMBIA has decreased by (\$219,396.26). SPRINGFIELD has decreased by (\$256,684.03). VIRGIN RIVER has decreased by (\$363,255.72). ZYX has decreased by (\$899,176.43).

Pharmacy Revenue has increased by \$572,948.20. Refunds - Insurance has increased by \$57,090.15. Refunds - Patient has increased by \$4,762.53. Medical Records has decreased by (\$1,780.50). Other Revenue has decreased by (\$8,127.50). Drug Rebates has decreased by (\$111,794.64). Medical Fees has decreased by (\$1,795,162.48).

Top revenues for 2022 Medical Fees:\$10.011.677.31 Pharmacy Revenue:\$2,599,214.60 Drug Rebates:\$471,564.21

Top locations for revenue in 2022 SPRINGFIELD:\$4,190,249.66 COLUMBIA:\$2.662.399.82 AUSTIN:\$2,614,209.78

Top increases Pharmacy Revenue:\$572,948.20 Refunds - Insurance:\$57.090.15 Refunds - Patient:\$4,762.53

Top decreases Medical Fees:(\$1,795,162.48) Drug Rebates:(\$111,794.64) Other Revenue:(\$8,127.50)

Percentage of total revenue

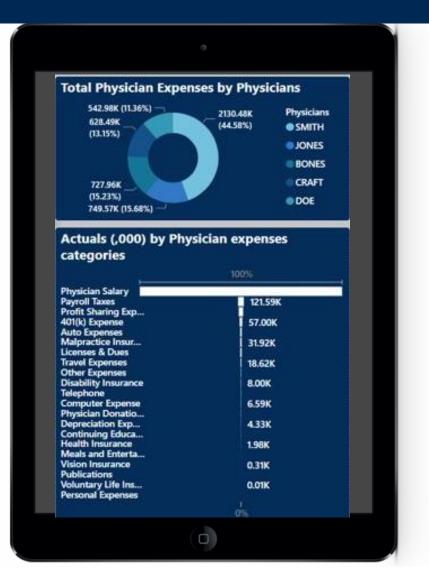
OBTAINING THE DATA



PROPER TRACKING

ACCOUNTING & EMR SYSTEM

- Timely, accurate data entry
 - Train employees performing manual process
- Proper classification/tracking
- By Provider, Location, or Department
- Use the tools/resources available





OVERVIEW: TURN DATA INTO OPPORTUNITY

- Data visualization tool
- Getting started is FREE
- Unify many different data sources
- Drive Business Insights
- Distribute Interactive Reporting via web, mobile, desktop or Apps
- Pro and Premium Licensing Available



QUESTIONS?

